

# How to download Skype to your device

## Step 1: Download the Skype app to your phone or tablet

Go to the App Store (iPhone/iPad) or Google Play (Android) type **Skype** into the search bar.

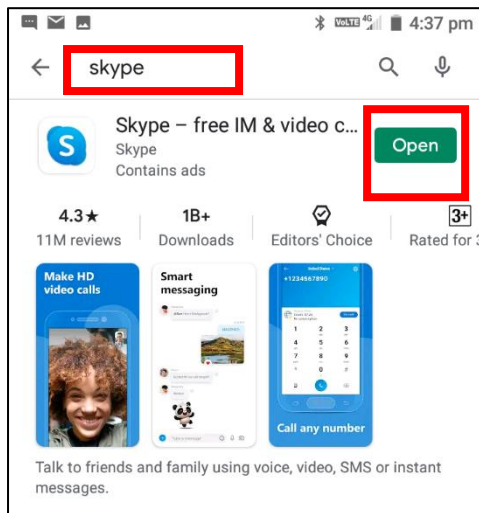


Google Play Store



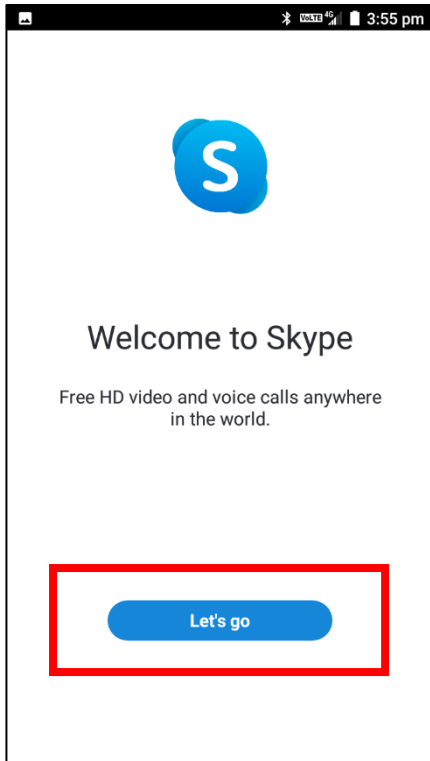
App Store

Click **Open** or **Install** to start downloading it to your phone or tablet



## Step 2: Set up your new Skype account

Once it has finished downloading, open Skype and click **Let's Go**



Click **Sign in or create** to sign into your Skype account or create a new one

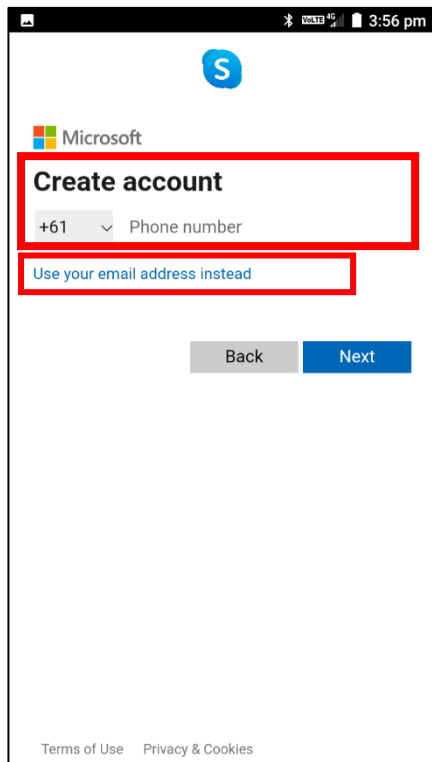
### **If you DO already have a Skype account**

If you already have a Skype account, **enter your login details** then skip to step 4.

## If you DO NOT already have a Skype account

If you do not have a Skype account, click **Create One**

Enter in your mobile phone number. If you would prefer to set up your account using your email, click **Use your email address instead**.



The screenshot shows the Skype mobile app's account creation screen. At the top, there is a status bar with the time 3:56 pm and various icons. Below that is the Skype logo and the Microsoft logo. The main heading is "Create account". Underneath, there is a dropdown menu showing "+61" and a label "Phone number". Below this is a link that says "Use your email address instead". At the bottom, there are two buttons: "Back" and "Next". At the very bottom, there are links for "Terms of Use" and "Privacy & Cookies".

Microsoft

**Create account**

+61 Phone number

[Use your email address instead](#)

Back Next

[Terms of Use](#) [Privacy & Cookies](#)

**Create a password for your new Skype account then enter your name.**

Microsoft

← +610411378485

### Create a password

Enter the password you would like to use with your account.

.....

Show password

By providing your phone number, you agree to receive service notifications to your mobile phone. Text messaging rates may apply.

Next

[Terms of Use](#) [Privacy & Cookies](#)

Microsoft

← +610411378485

### What's your name?

We need a little more info before you can use this app.

First name

Surname

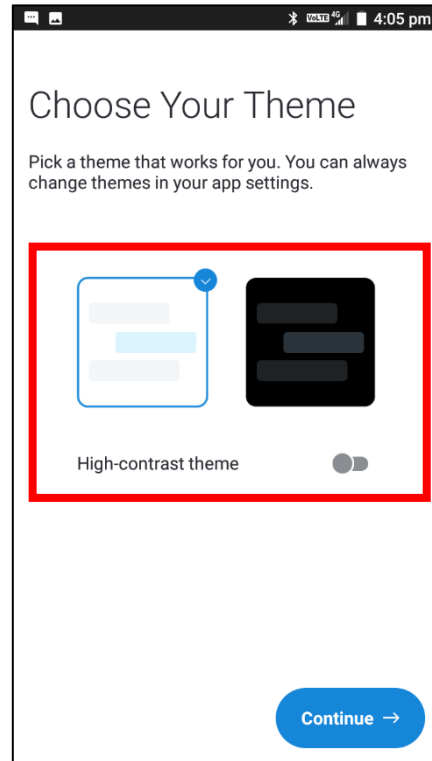
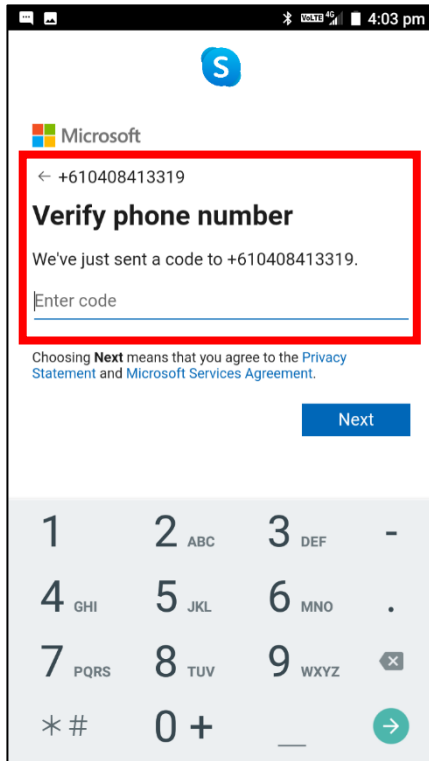
Next

[Terms of Use](#) [Privacy & Cookies](#)

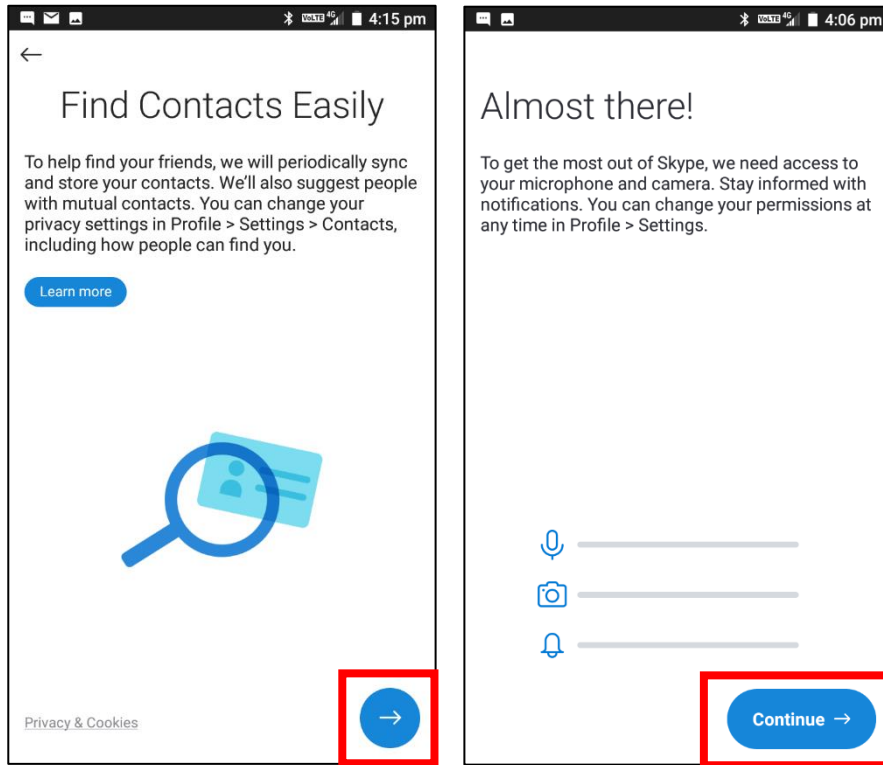
### Step 3: Verify your details

A **text message or email** will be sent to the phone or email address you entered to **verify your email address or phone number is correct**. This will have a code in it.

**Enter the code to verify your email or phone number**, then choose the theme you like best (light or dark)



Allow Skype to access your phone or tablet contacts, microphone and camera. This will enable you to make and receive video calls with your loved ones.

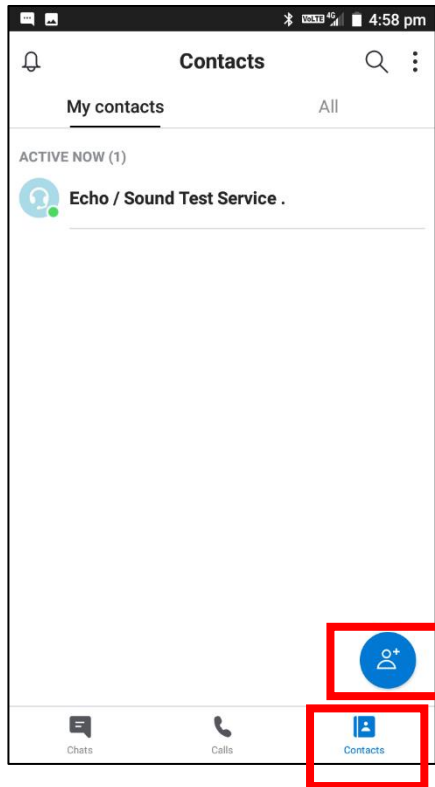


Your Skype account is now set up and ready to go!

Now it's time to add your family member or loved one to your contact list to start chatting.

## Step 4: Add contacts to Skype

Click on the **Contacts** tab, click the **Add Contact** button (this will be on the right hand side, at the top or bottom of your screen depending on your device)



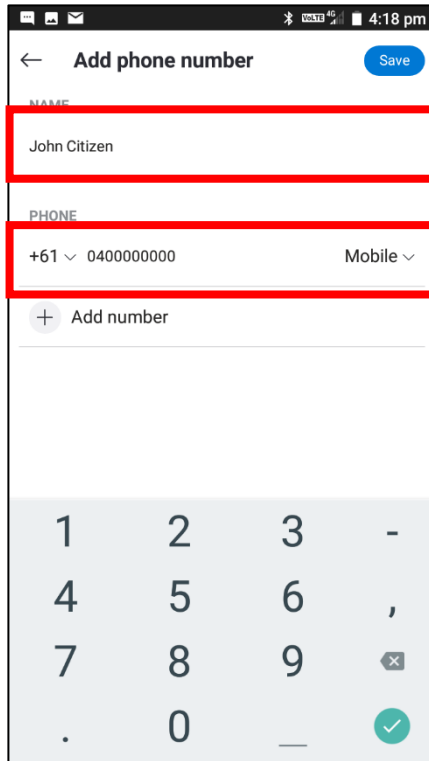
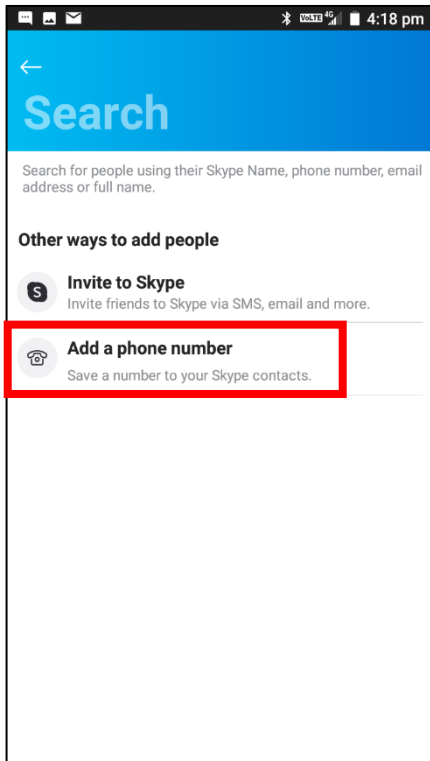
Add Contact button

Contacts tab

Click on the **Add a phone number** option.

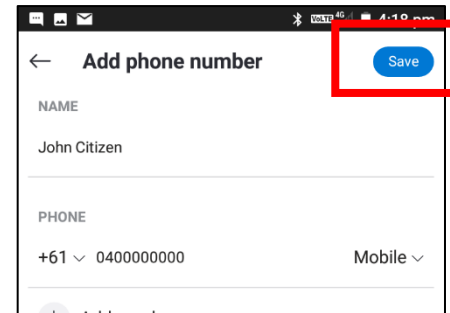
Now you can add in the Endeavour Foundation phone number given to you by your loved one's Home Site Supervisor (if you do not have this number, please call our Customer Service Team on 1800 112 112). Make sure the Area Code selected is **+61 (Australia)**.

Now click **Save** to save that number.



Add in the name of your loved one

Add in the phone number given to you by your loved one's Home Site Supervisor.



Click Save once you have added in the name and number



## Step 5: Start Chatting

Your new contact should now pop up under the **My Contacts** tab.

**Select that contact** to make a Skype call, then **select the video button** to make a video call to that number.

