

One Endeavour



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initiative set to
improve lives

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70,000 flowers deliver a blooming good Mother's Day at Endeavour Foundation's Bundaberg farm.

One Endeavour is the official Endeavour Foundation magazine full of news and stories featuring people with disability.

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 Endeavour Foundation

70 years of turning possibilities into reality – and the best is yet to come!



Seventy years ago, a group of parents fed up with how Queensland schools ignored their children with intellectual disability drew a line in the sand.

Enough was enough. They weren't about to just stand by while a heartless education system tried to pretend their young ones simply didn't exist.

In the post-war baby boom, classrooms were full and children with more complex needs were locked out – denied a service available to other children as a basic human right.

Those determined families started a movement that spread quickly across the state, exposing a desperate need that had been in the 'too hard' baskets for politicians and bureaucrats.

In the harsh parlance of the times they were known as the Queensland Sub-Normal Children's Welfare Association. Today, that organisation is respected across the country as the Endeavour Foundation.

It was 17 years ago I left the corporate sector to join Endeavour Foundation and since late 2015, I've been privileged to lead as CEO. I'll be retiring at the end of August in the year of our 70th anniversary.

I recently visited our Bundaberg Business Solutions farm, where they marked our 70th anniversary year with a stunning Mother's Day harvest of 70,000 chrysanthemums. To me those flowers represent the thousands of people who continue to ensure Endeavour Foundation blooms.

During my time, we have conquered myriad challenges, none more important than the transition to the National Disability Insurance Scheme.

The NDIS is a once-in-a-generation reform for which we advocated fervently because we believe people with disability deserve the same as everyone else – the right to have choice and control over their lives.

Adapting an organisation the size of Endeavour Foundation to this model, even as the scheme was still under construction, has been an immense

undertaking and one I'm proud was completed in my time as CEO.

It demonstrated how harnessing the hard work and imagination of everyone at Endeavour Foundation can turn possibility into life-changing reality.

We're turning more wishes into reality with our second Imagine What's Possible competition, with the winners celebrated in this One Endeavour magazine.

From starting their own small business to becoming an on-screen actor, entrants dreamed big, and we're proud to make five of these dreams come true.

Still on dreams, how many of us share that basic Australian desire for a stable home that will meet our needs now and into the future?

Through our ground-breaking My Home, My Life initiative we're making the dreams of hundreds of people with disability come to life as we build their homes to the highest quality of any service provider in Australia.

My Home, My Life is the largest initiative in Endeavour Foundation's 70-year history – a \$35m investment that's made possible by the strong position we have all worked hard to deliver.

It's right that we reflect on the past and what has been achieved as we mark this Platinum Anniversary year. However, it's equally important that everyone here at Endeavour Foundation remains firmly focussed on one thing – creating a brighter future for the people we are privileged to support.

These 17 years with Endeavour Foundation have certainly been a privilege for me.

I'm proud our dedication means the new CEO will find an Endeavour Foundation ready, willing and able to meet the challenges of the future.

Thank you for being an important part of our future.

Regards

Andrew Donne – CEO



Home Sweet Home

From Gold Coast to Townsville, ground has been broken on the biggest single initiative in Endeavour Foundation's 70-year history; one we hope would make our founders proud in this anniversary year.

The *My Home, My Life* initiative is set to improve the lives of hundreds of people with disability by providing purpose-built, contemporary, fully-accessible homes for them to live in – and the first 15 brand new homes will be finished this year with many more to come.

Gold Coast

Research has found that the Gold Coast has the biggest undersupply of accessible housing in Queensland, where land happens to be among the most expensive to buy.

This means many people with disability still don't have access to suitable accommodation and they may end up moving away from friends, family and loved ones to find a home to meet their needs.

That's why we're planning to build nine new dwellings and refurbish another six over the next four years on the Gold Coast.

"It's the start of a new beginning," John, one of the Three Amigos, told ABC North Queensland.

"It's good to see the house getting built, and when it's finished, it'll be good.

"It'll be nice to have all of us guys live in this house – it'll be a bunch of blokes doing business.

"[It means] a lot for everybody, for my mates and my friends."

Townsville

Townsville's "Three Amigos" John, Malcolm, and Brendan have lived and worked together for 20 years.



For the last 10 of those years, they've been living in private rentals, which are rarely built to SDA standards, and subject to the whims of private landlords.

Soon, they'll no longer have to worry about their landlord selling their home or the rental arrangement coming to an end because they're going to have a permanent, fully accessible home with Endeavour Foundation.

Endeavour Foundation will also be refurbishing three more homes in Ayr and Townsville and building a new home in Townsville.

Bundaberg

Life will soon be even sweeter in Bundaberg for 12 people with disability as four brand new homes are nearing completion.

An important part of the My Home, My Life initiative is replacing or upgrading existing legacy stock, so our current residents get the chance to live in a wonderful new, purpose-built fully accessible home that will meet their needs now and into the future.

Ipswich

In 2019, Ipswich was Queensland's fastest-growing local government areas and that doesn't appear to have changed very much despite the coronavirus pandemic.

Construction has already begun on two brand new homes in Ipswich for eight people with disability.

Toowoomba

We launched the My Home My Life initiative in the beautiful "Garden City" last November and the first five homes are practically complete.

Toowoomba was Endeavour Foundation's first branch outside of Brisbane and we play a crucial role in the community across our work, home, and community services there.

Replacing our older style homes is a high priority to ensure our current residents have a contemporary home that will ensure they have a safe and comfortable place to live for years to come.

Sunshine Coast

When you think about the Sunshine Coast and Endeavour Foundation, you might find yourself reflecting about one of our wonderful Prize Home Lotteries.

Dozens of people with disability on the coast are set to benefit from prize homes, though they won't have to win the lottery to claim them.

Endeavour Foundation plans to build nine new homes and refurbish another three by 2023 and construction is well underway on the first two new homes at Tewantin.



Jim Madden MP with Lynn, Mick and their son Darrin Simpson, CEO Andrew Donne and Craig Crawford MP at the launch of My Home, My Life in Yamanto, Ipswich in February 2021.



More homes this year

We're breaking ground on the next round of homes under the My Home, My Life initiative. The second year of the initiative will see a greater variety of homes as Endeavour Foundation builds townhouses and duplexes.

Logan

A brand-new townhouse development will continue our theme of ensuring the new homes we build fit perfectly into their environment, suit the needs of people we support, and still provide access to local services, transport, and shops.

Each of the three townhouses in our Woodridge development will have two rooms for residents and an additional room for a 24/7 support worker.

Toowoomba

In year two of My Home, My Life, Toowoomba will see the whole gamut of home designs Endeavour Foundation has to offer, with construction set to begin on townhouses, duplexes, and even more free-standing homes.

Brisbane

Work on the first development as part of My Home, My Life in Brisbane is underway at Acacia Ridge, where four new residents will have the chance to live more independently close to local services, transport, and shops.

Ipswich

Construction is set to begin on a further two homes in Ipswich, meaning by 2022 we will have finished building four new homes, giving 16 people with disability the choice to live more independently in Ipswich.

Future years

More new builds are planned, and land is already being purchased on the Gold Coast, Sunshine Coast, Mackay, Rockhampton, Cairns, Gladstone, Brisbane and Toowoomba for future developments.

Don't delay the move towards greater independence.

Register your interest in our new Supported Independent Living (SIL) homes today visit endeavour.com.au/myhome-mylife or call us on **1800 112 112**.

IMAGINE WHAT'S POSSIBLE COMPETITION 2021

Meet the five lucky winners

**Kassidy****Carol****Zac****Kristel****Nicholas**

We've been imagining possibilities for people with disability for 70 years, and this year, we dreamed bigger than ever before.

When our Imagine What's Possible competition launched in February, we didn't know what kind of dreams we'd be making turning into reality in 2021. Congratulations to Kassidy, Carol, Zac, Kristel and Nicholas who have all dreamed big and won.

KASSIDY

Kassidy loves to dance and spend time with her friends. Her dream of 'a ball for all' combines these passions. Kassidy's dream - "Young special needs adults, come one and come all, my dream of 'what's possible' is a ball for all in Brisbane Town Hall."

CAROL

Carol listens to Triple J radio station all the time, knows all the words to the songs, and loves to write down her favourite lyrics in a notebook. Carol's dream - "My biggest dream is to be a guest presenter on Triple J, to play my favourite music."

ZAC

Singing is Zac's passion, he's been doing karaoke for years, and was even performing at open mic nights before COVID put a dampener on things. Zac's dream - "To start a karaoke business and Glee Club for people with disabilities. We'll perform shows for kids in hospitals, people in aged care homes."

KRISTEL

When she was at school, Kristel didn't get the 1:1 support she needed to develop her reading. When she received a reading C-Pen, it opened up a world full of tales. Her dream is to give others with disability the joy of reading independently. Kristel's dream - "I would love to give my wish of a C-Pen to every school for reading."

NICHOLAS

Nicholas is an award-winning member of his local drama group for people with intellectual disability. His favourite genre is comedy, and we can't wait to see him on screen soon! Nicholas' dream - "To be an extra in a movie."

To see how we surprised our winners with the news of their win, visit our Facebook page. And stay tuned to find out how Endeavour Foundation will make these dreams come true.



Blooming lovely! 70,000 flowers for mum

Bundaberg supported employee John Lambert and his mother, Trish Shemlovski from the Wide Bay Area Committee, harvesting flowers in time for Mother's Day.

For more than 30 years, Endeavour Foundation's Bundaberg farm has harvested a field of dreams – row upon row of flowers that grow more opportunities for people with disability.

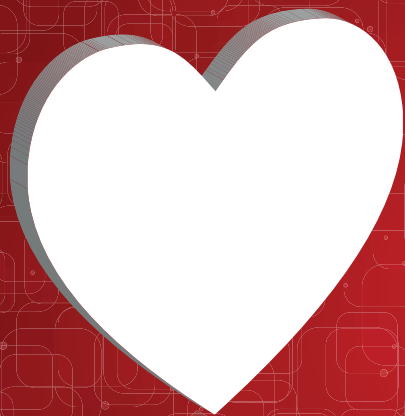
To celebrate Endeavour Foundation's 70th anniversary, more than 70,000 individual flowers were picked, bunched into 7000 beautiful bouquets, and sold in time for Mother's Day.

Supported employee John Lambert loves it when his mum Trish Shemlovski comes in to volunteer and they can work together on the harvest.

"I like it when I bring the flowers in and I just like doing them because they're so special to my mum," said John.

"Ever since I was a little boy my mum has looked after me so well. She really treats me like an adult, and she treats me really [well].

"I really like when she turns up for Mother's Day flowers and I always help her out."



Big-hearted Biloela community backs day service

In country Australia, support services for people with disability can be thin on the ground, but when the community bands together, they can achieve great things.

When Biloela local, Aileen Trace, was searching for support services for her adult son Mark, who has intellectual disability, she found there was little available in town.

“Mark was very lucky to move to an Endeavour Foundation’s supported accommodation in Gladstone when he finished high school,” Aileen said.

“There was nothing for him in Biloela.”

Aileen and her fellow advocates at the Biloela Reference Group decided they wanted more for their community and after raising enough funds to establish a new day service, contacted Endeavour Foundation about trialling a Learning and Lifestyle hub in the town.

“Many country families don’t have the means or time to travel an hour and a half away to Gladstone or elsewhere for suitable NDIS services,” Aileen said.



Aileen Trace, Area Committee member with Site Manager Katie Cantlay



Mackaela Hepworth (24) with mother Shirley at the opening of the Biloela Learning and Lifestyle day service in February.

“I see the Learning and Lifestyle service as the next step of a person’s education after high school, by receiving structured learning programs.”

Thanks to the efforts of the Biloela Reference Group, people with disability in the small country town now have access to state-of-the-art technology, including virtual reality learning tools offering people the option to practice skills in a safe environment before taking them out into the real world.

Seven locals with disability have accessed the Biloela Learning and Lifestyle day service since the trial began in February this year, demonstrating the power of community action to make a difference in people’s lives.

Your Disability Support Pension questions answered



The Disability Support Pension (DSP) can be confusing at times, but it is an important income stream for Australians with disability.

We've noticed a lot of people asking questions about the DSP. We've taken your questions, put our heads together and come up with some answers.

What is the Disability Support Pension?

The DSP is a payment from the Australian Government designed to help people with a permanent disability who are unable to work due to their disability.

It is income support and helps cover living costs such as food, clothes and other day to day expenses.

How much is the Disability Support Pension?

The maximum DSP payment an individual can receive tends to be around \$950 a fortnight. It is so important that people understand their eligibility and any changes to the DSP.

Is there a disability support calculator?

Working out how much someone is likely to receive under the DSP is tricky. As far as we know, there is no easy calculator to work this out, but you can find all the information on the Services Australia website.

How do I get the Disability Support Pension?

To get the DSP, you need to meet some specific criteria and go through some assessments - some of it is medically related, and some isn't. The process essentially involves Services Australia looking at things like the details of your disability, your age, your income, your assets and residency status. It all comes down to whether you meet the criteria at the time.

Why is it so hard to get the Disability Support Pension?

Anyone who's ever had to apply for the DSP can tell you that it's not easy! You need to pull together a lot of documentation and evidence.

Hang in there though, it is possible and is generally well worth it.

Online Safety Academy

Madison “Maddie” Beresford has been working on a top-secret mission for the Online Safety Academy to improve people’s online safety skills.

The academy was developed by our Service Design team thanks to a grant from the eSafety Commissioner to improve online safety skills and awareness, and how to safely navigate the digital world.

“It makes me feel really upset that people with disability get put down online and they’re seen as an easy target and that makes them more likely to be a victim than people without a disability,” said Maddie.

Maddie said you should always watch out for people asking for your personal information and if you’re not sure, go to someone you know and trust.

“If a friend came to me for advice, I’d say to my friend, don’t give out your bank details,” she said.

“Go to someone you trust because this person asking for information is going to hack your bank account.”

The Online Safety Academy covers different modules, including cyberbullying, scams, how to spot dangerous links and your personal rights and responsibilities online.

To make it more engaging, learning is “gamified”, so participants practice what they learn through quizzes and progress through stages, until they get to the final rank of Secret Agent.

The Online Safety Academy is a free online resource available to anyone who wants to learn how to become safer online. Head to endeavour.com.au/Online-Safety today to give it a go!



Maddie’s tips for online safety

1. Be kind online

Be nice to others online. Don’t write hurtful things or start rumours.

2. Don’t share personal information

Keep your passwords and bank details to yourself and don’t text, email, show, or tell them to other people.

3. Don’t accept friend invitations from people you don’t know

This is really important to remember when using social media.

4. If you’re not sure, ask someone you trust

If you think someone is harassing, bullying, or trying to scam you, speak to a friend, parent, support worker or someone else you trust.

5. Know your rights

You have a right to privacy, to feel safe, to be respected, and to express yourself online but you don’t have the right to abuse others.

Share your story to help others

Have you, or a person with disability you know, ever been a victim of online crime such as fraud or identity theft? Would you like to help educate others on the issue by sharing your story?

Contact Ash in Endeavour Foundation’s media team – ash.moore@endeavour.com.au.



of creating brighter futures

June 14, 1951 marks an iconic day for Endeavour Foundation. At the helm of the rising of a new movement to bring rights to people with disabilities, were the voices of parents, brothers and sisters.

Bruce and Ian's story



Bruce Sinclair spent most of his life as a brother, a friend, a carer, and an advocate for his younger brother Ian.

The Sinclairs, like many families with a child with intellectual disability, found their place at Endeavour Foundation. They lobbied, fundraised, and played a part in Endeavour Foundation's movement to advocate for the rights of people with disability and change community perceptions.

While many of those years were filled with memorable fundraisers and balls, it wasn't the red-carpet tales that Bruce remembers most.

"I can't count how many letters I have sent to politicians asking them to raise the standard of care for people with disability," Bruce said.

In 2005 a crowd of parents, guardians and people with disability marched on the steps of Parliament House in Brisbane to seek increased funding support for all Australians with disabilities.

While Bruce's picketing days are behind him, his passion for being a voice for his brother has not faltered.

"Society still has a long way to go to change their perceptions about adults with disability, but we have come a long way in 70 years," Bruce said.

"It's giving them [people with disability] the fulfillment in their lives to live like everyone else."

"It started by parents giving their children a place to go to school, and finding them a place in society after... It started because parents believed their children had a right."

Joanne and Raylee's story



Joanne can remember when her sister, Raylee Green, attended Endeavour Foundation's Bowen House on Jordan Terrace in the 1950s as a 10-year-old.

"I remember Raylee making many friends, she was even friends with the Hooper's daughter, Meg - they were close," Joanne recalls.

Margaret (Meg) Hooper was among the first children to be educated by Endeavour Foundation, at her home in Coorparoo and later at Bowen House. The Hooper's house was the genesis of Endeavour Foundation.

Joanne has known Endeavour Foundation all her life and often attended galas, fetes, and fundraising events with her sister. "I did it because she was my big sister. She was most happy when she was at Endeavour," Joanne said.

Raylee, now 78, retired in 2008 from Geebung Learning and Lifestyle and often receives special visits from previous staff.

"Endeavour Foundation enables people with intellectual disability live fulfilling lives, and that hasn't changed in 70 years."

#teampossible makes waves

At the heart of Endeavour Foundation are people who make possibilities a reality to enable incredible achievements every day.

Hazel's passion to help flourishes in Bundaberg

Hazel Patterson is a well-known face among Bundaberg locals. Moving to the sugar region in 1977, it wasn't long until Hazel found a home with Endeavour Foundation.

"The best part of my job is interacting with supported employees and staff, it gives me pride," Hazel said.

"Bundaberg is a standout community, and the variety of people I have the pleasure of working with makes my job incredible."

After retiring in 2015, Hazel continued to work for Endeavour Foundation two days a week and volunteers the rest of the working week.

"The Business Solutions on Fitzgerald Street is a really great place to see supported workers achieve their goals," Hazel said.

"In my time at Endeavour Foundation I have seen the importance of providing employment opportunities to young people with disability, and I want to see more businesses partner with us to ensure they will continue to be employed into the future."



Hazel Patterson takes great joy in propagating the chrysanthemums for Endeavour Foundation's annual Mother's Day harvest (Photo Credit: Bundaberg Today)

Dot's volunteer work makes all the difference

Our journey towards creating brighter futures for people with disability would not have been possible without the extraordinary help of volunteers.



Dot's voluntary work is nothing short of extraordinary at Wallace Park Learning and Lifestyle day service in Noosaville.

Dot McLellan's experiences over the years as a volunteer gives us a unique perspective on Endeavour Foundation's continuing legacy.

Dot's personal connection with disability support services began when her daughter Jayne was born with mild cerebral palsy.

"I started volunteering as a Teacher's Aid, and the more I got involved the more I loved it. It's the best thing I have ever done," Dot said.

"When you have a child with a disability, it can be daunting until you find the right people," Dot said. "We received so much support, and because of that, Jayne is confident and independent."

We are incredibly grateful for volunteers and supporters, like Dot, who help us make possibilities a reality for the people we support.

"Volunteering is so rewarding; whatever you give you get ten times back. It's the best thing I've ever done."

Thank you to all our volunteers for their tremendous efforts over the last seven decades to make possibilities a reality. If you would like to volunteer with us, visit endeavour.com.au/ways-to-support-us/volunteer



Chris gains independence with a new job

Chris used to work as a supported employee, and he was ready to take on new challenges, gain more responsibility and financial independence. So, the Community Solutions Group (CSG) Disability Employment Service (DES) team set to find a new job that worked for him.

Building Chris up to land the right job

Chris has an incredible ability to quickly understand and move through his tasks while still focusing on quality. He also loves the social aspect of work.

Carlos, his DES Recruitment Partner, knew the role needed to consider all these great qualities as well as providing Chris more independence.

Initially, Carlos helped Chris prepare for landing the right job by building his skills and confidence.

“I worked with him to update his resume and how to market himself to an employer,” said Carlos.

Shortly after, the team found a great employer and job that would support everything Chris wanted to achieve.

A job where Chris’s personality can shine

“We identified De Brett Seafood in Mooloolaba were hiring and lined him up for an interview,” said Carlos.

“We discussed Chris’s abilities, strengths, development opportunities and interests. I wanted it to be a good match for everyone.” Carlos said.

For this role, they wanted someone who could knuckle down, get the task done and enjoy the occasional joke with the team.

After leaving a great impression at the interview, Chris went in for a trial. De Brett Seafood offered Chris the position that same week.

Supporting Chris’s independence

Now, Chris works three days a week at De Brett Seafood in the prawn section.

Carlos regularly checks in with Chris to see how he is going in his new role, supporting both the employee and the employer.



Chris is enjoying his job at De Brett Seafood in Mooloolaba and has become an integral part of their team.

Chris achieves what’s set out for him every day and has become an integral part of their team.

“He’s great, he has a laugh, he’s cheeky and he gets the work done.” said Brock, Manager at De Brett Seafood.

Garry's big Golden Anniversary

Garry Seidel remembers the day his family moved to Mt Druitt, New South Wales, fifty years ago from Comdoblin. Now, Garry is celebrating half-a-century of working at Endeavour Foundation's Mt Druitt Business Solutions.

Garry joined Cumberland Industries in 1971, soon after finishing year 10 at Kurrambee Special Education School, just seven kilometres away.

In 2009, a group of families approached Endeavour Foundation for help when Cumberland Industries was in financial distress.

Endeavour Foundation agreed to take over operations of the site, becoming the largest non-government provider of direct disability employment in Australia.

"When Endeavour took over, a lot of new jobs started to come in, and it was nice doing new things."

"Fifty years of working has been great. I've learnt new tasks around here, along with making some friends."

Throughout the years, Garry has built a reputation for himself as a fatherly figure for many of the younger men that work at the business solutions site.

"I do it because that's how I was raised, be nice to everybody. It doesn't matter their background. We're all as one," he said.



Congratulations on your remarkable years of service Garry!

Garry is known throughout the workplace, loves sharing a laugh, giving advice, and cheering on the Penrith Panthers.

VIRTUAL LEARNING HUB

A driving force for students

We were long known for establishing and running special educational schools. A new initiative is taking us back to our roots and ensuring regional and rural school kids have access to the latest technology.

Driving VR technology into schools

Chris Beaumont is the Service Design and Implementation Partner who this year celebrated 25 years with Endeavour Foundation.

Chris is now a man on a technological mission who wants to ensure regional and rural school children get a taste of Endeavour Foundation's Virtual Reality (VR) Learning suite before they leave school.

"We originally developed these VR learning tools for our adult Learning and Lifestyle day services, however, they're perfect for school students," Chris said.

"It feels like you're playing a game while you're learning."

As part of the VR package, each school receives a fast gaming computer, VR headset, software, and training to run their choice of VR learning programs.

The Service Design team has worked with Queensland University of Technology (QUT) and other developers to create unique VR learning tools to teach people a range of life and work-related skills including how to use an ATM, catch public transport, and even drive a car or forklift truck.

"One school in the Surat Basin which trialled the Virtual learning environments last year has already begun to incorporate them into their biology lessons by using them to explore simulations of human body cells," Chris said.

"It's our hope that schools, children, and their parents will see the value in this kind of learning and look to Endeavour Foundation's services when considering post-school options."



By the end of 2021, Endeavour Foundation will have rolled out 17 VR learning hubs to regional Queensland schools, from Miles in the Surat Basin to Cairns in Far North Queensland, thanks to \$100,000 in funding from Arrow Energy and \$150,000 from the Gladys Myrtle Brown Charitable Trust.

What do the schools think?

"It was awesome, sometimes I get side-tracked and VR might help me focus longer."

KAYDEN, MILES STATE HIGH SCHOOL STUDENT

I thought it [VR] was a good thing to learn how it works in a game. I hope I will learn how to get better using public transport in the city with this technology."

JACOB, DALBY STATE SCHOOL STUDENT

"Students who have had access to this technology thanks to Endeavour Foundation have had early entry experience to industry, smoothing their success pathway into the future. Being able to learn through the simulated scenarios, workplace and tasks in 3D will open doors and create opportunities for our young people."

CHRISTOPHER ZILM, CAIRNS STATE HIGH SCHOOL EXECUTIVE PRINCIPAL.

Racing to create jobs



Did you know that workers with disability now play a crucial role in the integrity of the racing industry?

Our Wacol social enterprise has won a government contract that creates employment opportunities for people with disability while helping keep the racing industry fair.

The Queensland Racing Integrity Commission (QRIC) carries out 20,000 urine and blood tests each year, at more than 1800 race meetings, with scientists looking for prohibited substances in the samples taken.

Workers at Wacol Business Solutions will pack and deliver the testing kits, meaning QRIC's scientists will have more time to carry out the work they do best, while Endeavour Foundation's supported employees get to work on a whole new product line.

Account Manager Rebecca O'Brien worked hard to create employment through establishing partnerships.

"The contract with QRIC provides new employment for more than half-a-dozen

supported employees, as the work was quite technical." Rebecca said.

"The key bit to it is making sure the mechanism is there to maintain the integrity of the testing when we pack it."

"It's meaningful employment for the employees who do it and it's all sealed and closed off before we wrap it and send it away. When we do our final quality checks, we usually find the work we've done is flawless."

Pettina "Tina" Kelly said the process involved a lot of care to ensure the correct testing kits ended up in the correct packages with the right information.

"We've got different roles to do: the first person puts in two empties and a container of liquid and then you hand it to the next person who folds the packet up, then there's a pink slip to put in, some stickers, another load of stickers and then you go to seal it," said Tina.

"It's very technical so you've got to do it very slowly and not mess up."



Paul's drive to succeed

Lifelong car lover Paul has been attending the Endeavour Foundation Learning and Lifestyle hub in Caboolture since the start of 2020.

From the day he started he's had a two-fold goal; to master reading and to use that new life skill to finally get on the road to help his dear mum.

Paul is making the most of Endeavour Foundation's first VR driving program – a resource that has made the experience of driving accessible, safe and repeatable for Paul ahead of getting on the road for real.

"My favourite thing to do here is the VR, it's so realistic as I learn to drive on a road I recognise. I get to come in and just jump on and learn in my own way," said Paul.

"It's what I'm aiming for with everything I'm learning with the reading that Konnie and others here are taking me through. I love it."

This learning is aided by and added to by his passionate support worker Konnie, who sits with Paul as he learns the ins and outs of road signs, giving way and more on the site's computers.



"Paul can now study for something he's always wanted to do – get his learner's permit," she said.

"Every day he collects his reading material, goes off to study in a quiet spot for the morning, and comes back to tell me everything he's learned."

Currently, Endeavour Foundation is working hard to fund the development of a suite of even more detailed VR driving programs that will make practicing skills like highway driving, night driving and even parking safe and accessible.

Paul sums up our collective drive best, *"I really hope we can make these things, because I want all people with disability to be able to achieve this with me."*

Winners' Series: **Where are they now?**



Tom and Kerri Anne, 68th Anniversary Prize Home winners, standing out the front of their new home in Montville.

Each year, we celebrate Endeavour Foundation's humble beginnings on the verandah of a grand old Brisbane home, by giving away a timeless Queenslander in our Anniversary Prize Home lottery.

Like those Queensland families who dared to imagine what was possible in 1951, our Anniversary Prize Home winners have seen their dreams come true. We share a few of our favourite winner stories from the last decade.

68th Anniversary home

For Tom and his wife Kerri, winning and moving into their very own Anniversary Prize Home has set them up perfectly for retirement.

"I love it here. It's a new house so there's not a great deal to do – everything's there for you ready made," Tom said.

Before the win, Tom was working full-time and paying off a mortgage.

"Now we're out of debt which is really good, and I'll soon be dropping down to two days a week," he said.

Winning an Endeavour Prize Home has allowed Tom and Kerri to live their dreams.

64th Anniversary home

Bronwyn from Adelaide won our 2015 Anniversary Prize Home, enabling her to fulfil a life-long dream.

"I sold the house and used the money to buy an old original 'return verandah villa' in Adelaide and renovate it. It was always a dream to do it, so I thought, well, let's go."

Bronwyn, who has a nephew with spina bifida, has been buying tickets for over 30 years.

"Every anniversary I buy an extra \$100 worth of tickets because that's how I won. Not from my tickets that were sent to me, but I went and bought extra tickets and it was one of the extra tickets that won."

60th Anniversary home

It was a decade ago, but 60th Anniversary Prize Home winner, Ruth*, recalls the shock win like it was yesterday.

"I came home, and my husband had the house in an uproar."

As much as they loved their new Queenslander in Maleny, their lives and family were in South Australia, so Ruth and James made the tough decision to sell.

"We were on the aged pension, so it helped us so much and made our life absolutely fantastic!" Ruth said.

"You support these organisations, never thinking you would win. We were doing it for 17 years."

"We never thought we would win a house in our wildest dreams. It really made our life very, very comfortable."

**Winner's name has been changed for privacy reasons.*

To find out about Endeavour Foundation Lotteries and purchase tickets in the latest million-dollar prize home, visit endeavourlotteries.com.au.



8 things your support coordinator wants you to know

1. Choose the right support coordinator for you

The National Disability Insurance Scheme (NDIS) provides greater choice and control for people who require disability support. The job of a support coordinator is to help you understand the NDIS, connect to support services, and understand what funding can be used for.

There are three levels of funding when it comes to support coordination:

Level 1: Support Connection

This kind of support coordination focuses on helping to connect participants to supports. They can also help understand your plan and assist you in putting together any reports the NDIA might need.

Level 2: Coordination of Supports

This level focuses on supporting participants to direct their lives, not just their services. This is done by helping you to develop and maintain your formal and informal supports.

This level includes all the assistance as level 1, but can also help you design support approaches, help with crisis support and build capacity and resilience.

Level 3: Specialist Support Coordination

This level is used when the participant's needs are complex or there's a high-level risk. Any support coordinator operating at this level is an expert in their field.

2. Ask questions

There is no limit to the number of questions you can ask. It's very important that you understand your plan and the options available to you so you can make informed decisions. You will get the best out of your NDIS plan if you spend your funds wisely.

Even if you are vision or hearing impaired, or have an intellectual disability that impacts your comprehension, a support coordinator should be able to answer your questions in a way that you can understand.

3. Choose the person to represent you and make sure they are registered as your nominee

Any person called a "nominee" can act on your behalf in negotiating your NDIS funding plan.

Whether it's mum, dad, uncle, sister, or anyone else you choose, they need to complete the appropriate paperwork to become your registered nominee. To do this, they can complete a form available on the NDIS website.

4. You are not locked into your NDIS plan

Once you get your NDIS plan, it's not a signed, sealed, delivered contract. There are ways to ask for reviews and request changes.

The more information and evidence you have in your review meeting, the stronger your chance of approval for additional funds or a change in supports. Speak to your relevant therapists and request their expert opinion in a report format. A support coordinator can help you gather the case for making the change.

5. There is flexibility in how you use your funding

The NDIS funding categories have been designed in a way that allows for some flexibility. It's your support coordinators job to make sure you are getting the most out of your funding, and they are often a great person to help you out with this.

6. Choose the best providers for you

Before you choose a new service provider, it's good to get recommendations or research whether they are reputable and have a legitimate reason for being in the industry.

Don't feel locked in if you have signed a service agreement. Remember you are in control of who you want to use.

7. You and your funds are protected

The NDIS Safeguard and Quality Commission is a neutral body where you can report fraud and abuse, or lodge a complaint about a provider. They offer some great resources for participants and can provide advice if you have any concerns about how your funds are being used.

8. Take advantage of support coordination

By working with a support coordinator you get the benefit of their knowledge. They can help you get the most out of your plan and choose the best providers to help you achieve your goals. It's powerful to have someone who knows how the NDIS works that can advocate on your behalf, who understands your specific support needs and life aspirations. In many ways, they can be the best person to help you review your plan as your needs change to always get the maximum benefit from your NDIS funds.



Endeavour Foundation continues to work for human rights and greater inclusion for people with a disability. Here is our latest advocacy update.

Disability Royal Commission

The Federal Government has granted a 17-month extension to the Disability Royal Commission's final reporting date.

The deadline will move to September 2023 after a request from Royal Commissioner Ronald Sackville QC.

For details, see the scheme's website at disability.royalcommission.gov.au

Modern Slavery Statement

Experts estimate more people are enslaved around the world than at any time in history.

As an organisation devoted to improving human rights of people with intellectual disability, our values closely align with the ongoing battle against slavery.

This is reflected in our first Modern Slavery Statement, in which Endeavour Foundation pledges our commitment to prevent slavery in our supply chain and procurement, and to educate staff on possible risks.

Read our Modern Slavery Statement at endeavour.com.au/our-endeavour-foundation/modern-slavery-statement

Reconciliation Action Plan

Endeavour Foundation is renewing our Reflect statement as part of the four-step process to produce a Reconciliation Action Plan specific to our organisation.

About 40 per cent of Endeavour Foundation staff in our working group identify as Aboriginal or Torres Strait Islanders, giving vital insights into how the RAP can make meaningful progress to the next steps of Innovate, Stretch and Elevate. Find more at the Reconciliation Action Plan website reconciliation.org.au/reconciliation-action-plans.

National Redress Scheme

After hearing harrowing accounts of abuse in establishments such as children's homes, schools and in foster care, the Royal Commission into Institutional Responses to Child Sexual Abuse recommended a redress scheme to give victims access to counselling, a personal response and possible payment.

Endeavour Foundation has now joined the scheme.

Applications for redress can be made before 30 June 2027. Find out more at the National Redress Scheme nationalredress.gov.au.

What's on?

Fraser Coast Regional Disability Expo

20 August 2021

PCYC Hervey Bay

whatsonfrasercoast.com.au

Sunshine Coast Disability Expo

16 September 2021

Caloundra Indoor Stadium

disabilityexposc.com.au

Sydney Disability Expo

17 - 18 September 2021

Sydney Showground

sydneydisabilityexpo.com.au

Toowoomba Disability Expo

8 October 2021

Clive Berghofer Recreation Centre

disabilityexposc.com.au/toowoomba

Brisbane Disability Expo

15 - 16 October 2021

Royal International Convention Centre

brisbanedisabilityexpo.com.au

To keep up to date with events happening at Endeavour Foundation, go to endeavour.com.au/events

Interested in being a member?

Membership of Endeavour Foundation provides you with an opportunity to assess what we do and offer feedback. We value our members' opinions and we strive to ensure that our services and supports are continuously developed and improved.

Your membership enables us to expand and create services and policy that have benefits far beyond today, so that people with disability can live their best life.

If you have any questions regarding your local Area Committee or would like to speak to your local Area Committee Chair please contact the Company Secretary at companysecretary@endeavour.com.au or on 07 3908 8401.

Tell us. We are listening. We will act.

If you have a concern about the service you are receiving from us, it is important that you tell us.

We want to hear from you
– we are listening.

With your help, we can continuously improve the quality and safety of services we provide – to you and to others.

Please contact our Customer Practice and Safeguarding Team:

1300 730 334

feedback@endeavour.com.au

endeavour.com.au/feedback

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