

one

endeavour

Mackay modernisation

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Community gardens blossom

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From the Chairman and CEO

Looking to the future

Less than 12 months from the full roll-out of the National Disability Insurance Scheme, there is great excitement among people with a disability and families.

In response to the challenges posed by the NDIS, Endeavour Foundation has become far more diverse, partnering with others to expand into training, apprenticeship and employment opportunities well beyond our traditional footprint in the disability sector (see page 16).

Just over a year ago we also established a National Council, so that amalgamating organisations, with their unique geographies and concerns, have a voice in the governance of our organisation.

The Council has reviewed our constitution, with recommendations to be considered at the Annual General Meeting, and set up sub-committees on key issues such as membership and Area Committees.

If you share the passion to support the mission of Endeavour Foundation I urge you to become a member or join your local Area Committee. Find contact details on page 12. Your contribution will be welcomed.



Grant Murdoch
Chairman



Learn, Respect and Celebrate

Our national week of Indigenous cultural celebrations, NAIDOC, has taken on extra importance for Endeavour Foundation this year with the launch of our inaugural Reconciliation Action Plan (read more on page 8).

The journey of discovery that we have begun is perfectly summed up by the 2015 NAIDOC theme - ***We all Stand on Sacred Ground: Learn, Respect and Celebrate.***

Like other Australians of my era, my schooling was focused on European traditions. The knowledge we were given did not help us to understand Aboriginal and Torres Strait Islander Australians, to respect their customs, or to acknowledge the importance of storylines and connection to country.

So now I am delighted that together we will actively seek to learn about the first peoples' cultures, traditions, and connections to land and celebrate their contribution to our nation.

There is still much to be done in providing better services to Aboriginal and Torres Strait Islander people with a disability, if the National Disability Insurance Scheme is to deliver on its promise.

We all have a role to play, so please join me on this journey.



Andrew Donne
Acting CEO



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Our Family Satisfaction Survey asked you: *What changes do you think the NDIS will make in the life of your family member?*

"Ability to access better transport, supported exercise, social activities and dietary and health options."

"Certainty and security should assistance be required further in the future when we, his parents, are no longer around."

"More individualised support."

"The NDIS is able to work towards the best results for my son with his capabilities of what he can do now and what may be achievable in the future for him."

"Different management of funding."

"It will ensure people with a disability get the support they require and not what suits the provider."

"Extra support for services not allowed for by budget restrictions."

"More choice and more say in how funding is used. Greater ability to select service providers for different types of activities, i.e. access to more choice of services and, therefore, better control of where and how funding is allocated."

"I am hopeful that it would be positive, giving more individual choice, however the transition period is not going to be easy and funding issues will determine NDIS success."

See page 6-9 for an update on the NDIS.

Cover shot: Nicholas enjoys this year's School Holiday Activity Program in Dalby, delivered in partnership with Arrow Energy.

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around our regions

NAIDOC week 2015



1. (From left to right) **Danny Phillips, Marrie Byrne, John Wilholt, Liesl Wheatley, Isaac Campbell, Adam Morey, Wayne Pugh and David Johnson** visit the University of Southern Queensland to enjoy Aboriginal and Torres Strait Islander art.
2. The NAIDOC Ball on the Fraser Coast offered a great opportunity for pampering and glamour for some of the people who access Maryborough Learning & Lifestyle and Post School Services. Pictured enjoying this year's NAIDOC Week celebrations are (back row, left to right) **Adam Pope, Mikhael Ahern, Coral Coe**, (front row, left to right) **Brett Taylor, Shane and Katrina Birtles, Kirstie Stephenson and Nadine Pfeffer**.
3. **Owen McConnell**, who recently retired after many years working at Endeavour Foundation Industries, enjoys the launch of Endeavour Foundation's Reconciliation Action Plan (RAP) in Bundaberg.
4. **Melissa Reid** (second from left) and **Patricia Monson** (far right) from Townsville Learning and Lifestyle enjoy meeting the performers at local NAIDOC Week celebrations.
5. **Christine Ferguson**, who accesses Bundaberg Learning and Lifestyle, at the launch of the RAP.
6. (From left to right) **Jana Stanton** and **Skye Fleet** get into the spirit of NAIDOC week at Kearney Springs Learning and Lifestyle, enjoying art, a documentary and even eating kangaroo!
7. **Valmae Lewis** (pictured behind, laughing), **Jason McNamara** (second from left, dancing) and **Dean Mauger** (far right, playing an instrument) get into the spirit of NAIDOC Week at Riverway Park, Townsville.



Vale Kevin Keane

Kevin Keane was an artist inspired by nature and loved by those at the Q Art Studio and Gallery in Melbourne. Kevin died in June this year, aged 57.

He was among the founding artists of the unique studio. His brilliantly-coloured drawings and paintings have naive charm and his trademark was his one-dimensional representation of animals.

"Kevin was an asset to the studio, and always brought his sense of humour, passion for painting birds and his love of keeping things clean and tidy," Q Art shop manager **Lauren Castillo** said.



Vale Jack Littler

One of Endeavour Foundation's greatest advocates and supporters, **Jack Littler** passed away in Toowoomba on 15 July 2015.

The inaugural President of what was then known as the Warwick Sub Branch of the Queensland Sub Normal Association, Jack was elected President at its first meeting in 1965 - a position he held for 30 years.

As a result of the hard work and persistence of the group under Jack's leadership, the Warwick Business Service and Milpera Residential were established.

For his efforts on behalf of people with a disability, and his plant breeding expertise, Jack was awarded an Order of Australia Medal in 1981. In 2006 he was also awarded Honorary Life Membership of Endeavour Foundation.

major refurbishment at Mackay L&L means greater choice

The 27 people who access support at the Mackay Learning and Lifestyle are highly active and making the most of their new state-of-the-art facility.

Endeavour Foundation has invested \$340,000 into a major refurbishment of Mackay L&L, modernising the environment for people with a disability engaged in its community-based activities and life skill development programs.

Improvements include upgrades to the activity rooms, kitchen, bathrooms and external areas, as well as more activities on offer.

Ricky McDonnell said that he enjoys coming to the L&L, as he likes to be kept busy.

"I like all the programs and I like to make all beautiful things for my mum. I like to go out to Greenmount and garden there," Ricky said.

The refurbishment of the L&L is timely, in the lead-up to the rollout of the National Disability Insurance Scheme (NDIS) in 2016.

"We estimate there will be a large increase in the number of people seeking support as we move into the NDIS, and that is why it is crucial to have a contemporary space where local people with a disability can enhance their independence, confidence, learning and social choices," Endeavour Foundation CEO **David Barbagallo** said.



mackay regional forum proves to be a big success

Parents, guardians, and Endeavour Foundation Board members have turned out to a successful Mackay Regional Forum recently, hosted by our Community and Advocacy Support Unit.

The participants spoke with the CEO and Board about important issues in the disability sector, including communication, health and wellbeing, staffing, housing and advocacy.

Mackay parent **Sheral Moohin's** daughter, **Judy**, has been accessing support at Mackay L&L for almost 20 years. Sheral said she found the forum very informative.

"I think one of the big issues is maintaining staff and carers [in the disability sector] as some of the people with a disability can get attached to the workers, and when they leave, it can take ages for them to get used to a new worker," Ms Moohin said.

Endeavour Foundation Board Director **Suzie Thorpe** said health and wellbeing were top of the forum's agenda.

"It's an extremely important issue, and the people at the forum were thinking of their family or loved ones with a disability, and they are concerned about their health, nutrition, diet and exercise," Ms Thorpe said.

The Board will review forum feedback and recommendations.

Gladstone L&L take on Jamie's ministry of Food

When Jamie's Ministry of Food rolled into town, people from Gladstone Learning & Lifestyle were only too willing to roll up their sleeves and get cooking!

The course, comprising one 90 minute cooking class each week for five weeks, gave participants the chance to get hands-on with some fabulous recipes - seeing, smelling, feeling and tasting everything that they cook.

Through these practical classes everyone learned how to make simple and nutritious meals from scratch. Some were a huge hit and are being cooked at home.

Recipes ranged from poached eggs to chicken fajitas, meatballs, roast chicken and steak.

Carlisle Gregory was a big fan of the course. "It was really good being shown how to cook rather than just reading a cook book," Carlisle said.

"They showed us how to do it and then we did it ourselves - they were very nice. We got to taste what theirs tasted like then tried ours, and it tasted the same!"

Mark Trace hopes to show off his new-found skills to his family. "This was awesome. I learnt some new stuff and I am planning to cook mum and dad a meal when I go home for holidays," Mark said.



Success: Renee (Ministry of Food), Carlisle Gregory, Macca (chef from the Brass Bell, Gladstone, who volunteered his services), Brumby, Bree (Ministry of Food) and Mark Trace celebrate culinary success in Gladstone.



New skills: (From left to right) Mark Trace, Carlisle Gregory and Tamiah Volker, whip up a storm in the kitchen.

hit recipe

Feta and Mint Salad

- ✓ Cucumber
- ✓ Black Olives
- ✓ Feta Cheese
- ✓ Alfalfa Sprouts
- ✓ Balsamic Vinegar
- ✓ Olive Oil
- ✓ Black Pepper

Chop and mix the cucumber, olives, feta and alfalfa sprouts in a bowl. Separately, mix the vinegar and oil and season. Combine and serve!

dressed to impress



Fashion: Angela Robinson and best friend Amber Anderson get catwalk ready for the Bundaberg Learning & Lifestyle fashion parade for mothers, friends and volunteers.



Celebrate: Michelle Stephens shows off her make-up at the Bundaberg Learning & Lifestyle fashion parade to celebrate both National Volunteer Week and Mother's Day. In the weeks before the show the ladies participated in information sessions to learn about dressing for body shape and caring for nails, hair and skin.

brighter future in Dalby and Moranbah

Children and families in Moranbah and Dalby have been enjoying the benefits of a school holiday activity program and pilot recreational respite program, thanks to Arrow Energy's Brighter Futures community investment program.

Following on from the success of a previous holiday respite service in Dalby, Australia's first 'Brickability' site - a Lego-based learning centre - opened its doors in Moranbah.

While the pilot program draws on emerging research about the benefits of 'block play', both are designed to challenge and stimulate children with a disability. Through social interaction and hands on activities, children are encouraged to improve their verbal and non-verbal communication, sharing, turn-taking, collaboration and other social and play skills.

Michelle Murphy's twin boys, Jayden and Cameron, have returned to the School Holiday Activity Program for a second year:

"It proved to be a good opportunity for the boys to do activities that I can't normally do with them on my own. They had choice in what they felt like

doing at each session and they really enjoyed cooking and using iPads," Michelle said.

Leisa Elder from Arrow Energy said: "Regional families often have to make do without the same levels of support as their city counterparts, so services like respite care are a major benefit."

Fun times: Rachel, Lucy and Lachlan enjoy the Dalby School Holiday Activity Program.

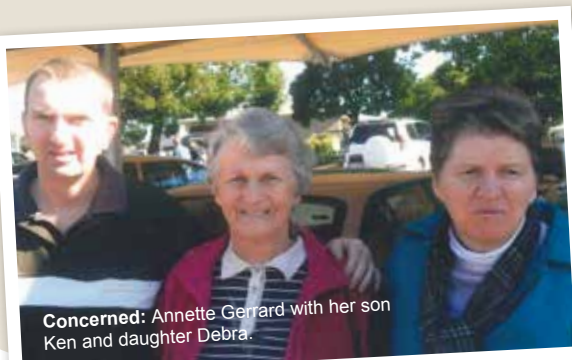


Wondering what the future holds?

Mother of six **Annette Gerrard** recently attended one of Endeavour Foundation's NDIS Families Forums in Toowoomba, to learn more about the scheme.

Like many older carers, Annette and her husband see great hope and potential in the NDIS, but with their adult children already in well-established support arrangements, they are concerned about what will be involved in moving to the NDIS. Annette encourages other families to find out more about the NDIS and be prepared for the changes ahead.

This four-page NDIS spread is dedicated to answering the questions of people with a disability and families, like the Gerrards. The good news is that Endeavour Foundation will work closely with each person we support, and their families, to make the NDIS transition as smooth as possible.



Concerned: Annette Gerrard with her son Ken and daughter Debra.

"My husband and I go to anything we can to try to find out more about the NDIS but, to be honest, we're struggling."

"Endeavour Foundation has been a big part of our lives – we'd have been lost without it – and we're wondering what the future holds for our family when the NDIS reaches Queensland. By that stage I'll probably be 80 and our great fear is that we simply won't be capable of doing the work that's needed to get our family what they deserve."

"Four of our six children have intellectual disabilities and are in their 50s. At the moment we're very happy with the supports that they've got, but we're deeply worried about what the future holds. They say what you've got you'll keep, but I'm concerned that we're just being patted on the head."

"I feel that we need more help to understand the step by step process of how to prepare. For example, I don't know how to demonstrate a goal... It feels like we need specialised help to get us to the stage where we can even engage in formal planning, or else we're in danger of missing out on what we need."

"It worries me when I hear families saying that 'it'll be alright – things are going to get better', but not looking into anything themselves... we have to engage with the process if we're going to ensure that our loved ones get what they need."

Mrs Annette Gerrard

We're here to help

We understand Annette's anxiety, and know that there will be others feeling similarly overwhelmed. If I could send one message to anyone wrestling with fears over what the NDIS will mean for them, it would be that 'you are not alone'.

While we have been vocal in our support for the scheme – viewing it as a positive, person-centred step forward – we understand that the transition is not without its challenges.

There is a real and pressing need to support people with a disability as they prepare for this new era – a time in which they will be asked to make choices and be in control. We recognise that this also has huge implications for family members and carers who have traditionally anticipated and provided for their needs.

I would emphasise that while preparation is hugely important, you are not expected to turn up to your NDIS planning meeting with all the answers. Arm yourselves with a clear picture of the supports you are receiving, how that could be improved upon and what life

would ideally be like in a few years. During the meeting, if you haven't done so already, your planner can help you to work through what the specific goals related to those improvements might look like.

Try to look at the 'big picture' of what you want to experience or achieve in life – for example, if personal skills could be developed or if living needs are going to change in the coming years – and work backwards to identify the smaller milestones it would take to meet those goals.

Above all, don't stress in isolation – reach out for support. In the coming months we will be in touch with families to offer whatever guidance and support we can and, in the meantime, people with a disability, and their families/carers can contact their local management or email ndis@endeavour.com.au.

Tony Vidler

Acting Executive General Manager
Disability and Community Services

Roadmap to goal setting:

Describe a typical day for you?

- What is the minimum level of support required to get through a day?
- What is currently working/not working?
- How could current circumstances be improved upon?

What would you wish for in an ideal world, in terms of home/living, education/employment, community access and participation, leisure and recreation?

- What supports would you need to make that happen?



state by state update

As of 31 March 2015:



16,649 participants across Australia were deemed eligible for the National Disability Insurance Scheme (NDIS)



13,610 of these had an approved plan



a total of 245 decisions had been formally requested to be reviewed



a total of 26 appeals had been lodged with the Administrative Appeals Tribunal



on a scale of -2 meaning 'very poor' to +2 meaning 'very good', participant satisfaction with the National Disability Insurance Agency (NDIA), and in particular, the planning process was measured at 1.64.

ACT

Having introduced the NDIS one year ago, the Australian Capital Territory will be the first state or territory to transition all eligible people aged from 0 to 65. In the ACT, people are accessing the Scheme based on an 'ages and stages' approach. This means that people with disability enter the NDIS according to either their date of birth or, for school-age children, their academic year.

NSW

In New South Wales, the Hunter Valley trial site has been operating for the past two years, with a new site set to open in the Nepean Blue Mountains for children and young people aged 17 years and under. There are currently two NDIS offices in the region, located in Charlestown and Newcastle.

As of 31 March 2015, 3,568 people in NSW had approved plans.

Tasmania

In Tasmania the trial has been operating on the basis of age rather than geography, with young people aged 15 to 24 having been phased into the scheme over the past two years. From 2016 the NDIS will gradually be rolled out until all eligible Tasmanians have access to the scheme.

As of 31 March 2015, 924 people in Tasmania had approved plans.

Victoria

In Victoria the trial site has been located in the Barwon Region – including the City of Greater Geelong, Colac Otway Shire, Surfcoast Shire and the Borough of Queenscliff - for two years.

As of 31 March 2015, 4,021 people in Victoria had approved plans.

SA

In South Australia over the past two years, children aged 14 and under have been transitioned across to the NDIS. Once

Answering your NDIS Questions

individualised plans are completed for children in this age group, the NDIA will commence plans for older children. From July 2016, the NDIS will progressively roll out and by July 2018 all eligible residents will be covered.

As of 31 March 2015, 3,212 people in SA had approved plans.

NT

The Barkly Region has, for the past year, operated as the Northern Territory's trial site. Existing service users and new participants have entered the scheme progressively, on a community-by-community basis, as NDIA staff visit towns and remote communities. From July 2016, the NDIS will progressively roll out in the NT and by July 2019, all eligible residents will be covered.

As of 31 March 2015, 48 people in NT had approved plans.

WA

In Western Australia the Perth Hills was established as a trial site, and has been in operation for a year. People who were registered with My Way / Local Area Coordination were invited to become NDIS participants in the first year of the trial and were gradually brought into the Scheme based on location.

As of 31 March 2015, 926 people in WA had approved plans.

Queensland

The NDIA has committed to a progressive roll out across Queensland over a three-year period from 1 July 2016, with full implementation in 2019. The Palaszczuk Government recently announced funding of close to \$2 million for the launch of a regional and rural NDIS trial.

Endeavour Foundation and the NDIS

With the broader roll-out of the National Disability Insurance Scheme fast approaching, we remain focused on ensuring that the people we support feel informed and empowered to face the changes ahead.

To date, Endeavour Foundation has hosted more than 20 NDIS Families' Forums throughout Queensland, with events in New South Wales and Victoria a key priority.

We will use the feedback we have received from these events, and more broadly from the hopes and fears we hear being expressed about the NDIS, to inform our activities going forward.

In relation to how the organisation is preparing to transition, significant work is ongoing to ensure that Endeavour Foundation's vision for the future is in-step with learning from the NDIS trial sites.

The work that is currently in progress includes NDIS readiness research by teams at the University of the Sunshine Coast and Griffith University. A project is also underway in Sydney to examine the services currently accessed, in comparison with what participants would ideally like to receive. Such work will provide us with a wealth of information and help to inform our planning for this new era.

We have also established a dedicated project team which is tasked with refining the supports we will offer, developing systems and processes to promote choice and flexibility and, most importantly, ensuring that the people we support are at the centre of our thinking, practice and planning.

We have a great deal of work to do to adapt our current way of working to fit a system that is – to our delight – much more flexible and responsive. We look forward to rising to the challenge.

So what could life look like under the NDIS?

The National Disability Insurance Scheme (NDIS) is a new way of providing individualised support for eligible people with permanent and significant disability.

Because everyone's needs, preferences and aspirations are different, the scheme is designed to provide a flexible, whole-of-life approach to the support needed to pursue goals and aspirations and participate in daily life.

With supports available for daily living, as well as to enable access to social and sporting activities, study and other interests, the core focus of the NDIS is the provision of choice and control for people with a disability.

7am: Getting up, getting dressed, preparing breakfast and setting the table – then eating.



Aim: An aspirational goal might include doing the dishes after meals.



10am: People may choose to invest time in study, community access, developing new skills, working, or more, depending on personal interests and choices.



9am: Being involved in hanging out the washing could also be part of your plan.



2pm: Stopping for coffee with friends during your weekly shopping trip could be a regular activity.



Growth: Another optional activity may be growing vegetables and herbs in your own garden.



6pm: People in trial sites are including learning to cook within their plans, as part of living an independent lifestyle.



8pm: Involvement in community activities and social groups can also be supported by the NDIS.

ask the expert

The National Disability Insurance Agency has answered some of your most frequently asked questions:

Answering your NDIS Questions



What will the NDIS fund?

The NDIS funds reasonable and necessary supports that help a participant to reach their goals, objectives and aspirations, and to undertake activities to enable the participant's social and economic participation.

In order to be considered 'reasonable and necessary', a support must:

- assist the participant to pursue the goals, objectives and aspirations;
- be related to the participant's disability;
- not include day-to-day living costs that are unrelated to their disability support needs;
- represent value for money (and be the most cost effective option);
- be likely to be effective and beneficial to the participant;
- take into account the participant's informal and mainstream support; and
- not be something that is the responsibility of another service system.

Will funding be available for transport?

A participant will generally be able to access funding through the NDIS for transport assistance if they cannot use public transport without substantial difficulty due to their disability.

Funding takes into account any relevant taxi subsidy schemes, and it does not cover transport assistance for carers to transport their family member with a disability for everyday commitments.

Where does housing fit in?

Many participants will continue to access housing in the private market – either through rental or home ownership once they transition to the NDIS. The social and community housing system will also assist some participants with access to accommodation.

Participants have a role in making a reasonable contribution towards the cost of their accommodation and in some cases families may also have a role in providing accommodation for participants.

The NDIS can fund reasonable and necessary supports to assist with participants to live independently. This can include supports such as home modifications, skills development, or support with personal care or domestic assistance.

The NDIS is currently contributing to the work of government officials to agree on a framework for the delivery of housing pilots.

What is the role of advocates/ support workers in the planning process?

The planning and assessment process is focused on the participant, and recognises that it is the start of a lifelong relationship between the participant and the NDIS. It uses goal-based planning to consider the participants strengths, and seeks to maximise choice and independence.

Participants are able to have a support person or persons with them during appointments, such as family members, friends, a carer or support worker.

Keeping a Diary will help you prepare for your NDIS planning meeting

Here are some suggestions from the trial sites:

- **Start early** – this gives you the maximum time to document each and every item
- **Keep a diary** – and include every support you receive from the moment you wake up until the moment you go to bed
- **Don't leave something out** because you think it is too small or doesn't take much time – include every detail
- **Use photographs** – this can be a good way to document your current routine, particularly for people with a speech impairment
- **Hospital stays should be documented** too, as this will need to be accounted for in terms of supports

Weekly items

	What I do	What support I receive	When / how often	How long it takes
Mondays	Get up	Assistance with showering, brushing teeth, selecting appropriate clothes for the weather and dressing	Daily	1 hour
		Given breakfast	Daily	30 minutes
Tuesdays		Given medication	4 times a day	5 minutes

Less regular items

	What I do	What support I receive	How long it takes
Weekly	Library	Driven to library and assisted to select books	90 minutes
Monthly	GP	Driven to doctor and assisted during appointment	90 minutes
Quarterly			
Yearly			



Green team: Adrian Millner and Mark Jensen from Bushlink, recipients of a grant from this year's Endowment Challenge Fund.

Endowment Challenge Fund changing lives

Recipients of this year's Endeavour Foundation Endowment Challenge Fund shared in a total of \$70,000, with awards made on the basis of their contribution to the lives of people with a disability.

Endeavour Foundation CEO **David Barbagallo** said that the grants "encourage ground-breaking research into the issues that really matter for the Australian disability sector. They also foster inclusion of people with a disability".

The Inclusive Research Network at the Centre for Disability Studies, at Sydney University's Medical Faculty, was awarded a \$40,000 grant to investigate whether disability support services are hitting the mark for the people who use them.

Among three non-profit awards, Sydney's Bushlink, a social enterprise employing people with a disability, bought equipment to expand their bush regeneration work thanks to a \$10,000 grant.

With a \$4,000 grant, the Sunshine Coast's Compass Institute has been able to double its equipment pool and win more contracts for the 35 people employed by its Rakes and Panes garden business.

The Prader-Willi Syndrome Association of Victoria is using its grant to expand online support services to families of children newly-diagnosed with the genetic disorder.

And, in the research field, Curtin University Masters student Caris Jalla earned \$5,000 for research into perceptions of health, wellbeing and disability by young people in Aboriginal communities, while PhD student at the University of South Australia, Sujatha Raj, is investigating how occupational therapy can slow the functional decline of people with Down syndrome and Alzheimer's disease.

To date, Endeavour Foundation's Endowment Challenge Fund has provided more than \$290,000 to worthy and ground-breaking research and projects.

Awards SUCCESS

Endeavour Foundation, Community Solutions and partner organisation Mercy Health and Aged Care are celebrating being recognised as leaders in their field, following this year's CoAct National Conference in Canberra.

Formerly known as Job Futures, CoAct is a national network of community service providers working together to create social and economic opportunities for disadvantaged Australians.

At the annual conference, Endeavour Foundation was acknowledged as a 'Local Hero' in recognition of our commitment to diversification and growth in readiness for the National Disability Insurance Scheme.

CEO **David Barbagallo** said the award was fantastic recognition for Endeavour Foundation's commitment to providing employment opportunities for people with a disability.

"We fundamentally understand the importance of work dignity and having a job; the self-esteem it brings and the increase in independence as a consequence," he said.

"I am particularly concerned to ensure leaders understand the enormous value that non-Governmental and not-for-profit organisations bring to this country. The enormous amount of social capital that we build every day through innumerable acts



Success: Assistant Minister for Employment Luke Hartsuyker MP presents Mercy Health CEO Ian Mill with the National Employer of the Year Award.

of kindness and caring can't be discovered in a transaction receipt, but we all know the benefits we bring to our community."

Mercy Health and Aged Care Central Queensland was named as the National Employer of the Year, for its support of Community Solutions in providing an inclusive environment and employment opportunities for jobseekers with a disability.

Community Solutions' Cannonvale office received an "Excellence Award" in recognition of consistent high performance in the delivery of the *Job Services Australia* and *Disability Employment Service* contracts, while the Eastbank Edible Garden was the runner up for the Steve Laurence Innovation Award.



Dedication: Endeavour Foundation Board Director Suzie Thorpe presents Judith Murray with an Honorary Life Membership for her commitment to Endeavour Foundation in the Sunshine Coast region, over many years.

supported employment

'Where hope meets opportunity'

Federal Minister for the Environment, **Greg Hunt**, recently visited Endeavour Foundation's e-waste recycling facility at Southport to announce an increase to recycling targets.

Seventy-seven people with a disability are currently employed at the Gold Coast site, many of whom Minister Hunt met during his visit. Describing the importance of supported employment, he said, "you only need to listen to the parents, people on the committee, that have loved ones here, brothers and sisters, sons or daughters and there's such enthusiasm."

Minister Hunt noted the vital role played by organisations such as Endeavour Foundation in undertaking the first stages of the e-waste recycling process, and highlighted the impact that the move to increase targets will have on the sector.

Describing Endeavour Foundations work as "where hope meets opportunity", Minister Hunt said that the environmental consequence was just one positive of the announcement.

"It means that people with a disability can look forward to long and continued employment and I think that's a really great outcome," he said.

Josh Griffin (pictured below) said that he loves the fact that there is always plenty to do at the Southport site, but that his favourite job is using the magnet roller to "get screws and keep everything tidy".

Josh enjoyed having visitors to his workplace and said it was particularly "exciting" to see all the reporters and the Minister.

Over the next four years there will be an increase of 32,000 tonnes of material to be recycled, meaning that more heavy metals, plastics and materials will be kept out of landfill.



Announcement: Federal Minister for the Environment, **Greg Hunt**, with CEO **David Barbagallo** at the Southport e-waste recycling facility.



Sunshine Coast expansion for recycling operations

Thanks to new contracts at Buderim and Caloundra, our recycling activities are enjoying a major expansion along the Sunshine Coast.

Employing 36 local staff and providing 23 volunteers training and meaningful on-the-job experience across the two sites, the new three year contracts have added a new Resource Recovery Centre, Transfer Station, and Recycle Market to our portfolio.

Commercial Manager **Nick Hully** said that it was an 'exciting move'. "These contracts are significant in the sense that they involve new areas of work and are a key part of our program of expansion," he said.

"For the first time we are processing truck-loads of recyclables at our Buderim site. This means the introduction of heavy machinery, such as front-loaders and excavators.

"We're delighted to be opening Endeavour Foundation's tenth Recycle Market, at Caloundra. Not only will the Recycle Market help to reduce the amount of waste ending up in landfill, it will make rescued goods available for sale and thereby generate vital funds to support people with a disability."

In another first time development for the organisation, the Caloundra site will offer the opportunity to move into mattress recycling, processing all mattresses from the entire Sunshine Coast region – an estimated 8,500 a year.

"With the objective of maximising recycling and resource recovery for the Sunshine Coast Council, these contracts offer triple achievements in employment, environmental and economic outcomes, while supporting our core work within the disability sector."



Good news: Josh Griffin is delighted to welcome visitors to his Southport workplace.

Get involved

Area Committees are an important part of the governance structure of Endeavour Foundation. By being involved in a local Area Committee, family members, carers and supporters can provide information and feedback in relation to local services, educate the community about disability, raise the profile of the organisation, and raise funds. Get in contact with the Area Committee Chair in your region to find out more.

Far North Queensland
FNQAC@endeavour.com.au

North Queensland
NQAC@endeavour.com.au

Central Queensland
CQAC@endeavour.com.au

Wide Bay
WBAC@endeavour.com.au

Moreton – Sunshine Coast
M-SCAC@endeavour.com.au

Brisbane Metropolitan
BRISAC@endeavour.com.au

South East Queensland
SEAC@endeavour.com.au

South West Queensland
SWAC@endeavour.com.au

Sydney
SYDNEYAC@endeavour.com.au

Victoria
VICAC@endeavour.com.au

Elections for Area Committee Chairs and Deputy Chairs are ongoing. Following the completion of this process, Area Committees will nominate their representatives on the National Council.



Designer Lottery home: a chic million-dollar house in beautiful Buderim, on the Sunshine Coast.

Your chance to win a million-dollar designer home on the Sunshine Coast

Endeavour Foundation's Designer Lottery is now open, and you have a chance to win a contemporary million-dollar home in beautiful Buderim on the Sunshine Coast.

First prize is the stylish designer home, plus \$40,000 in gold, while the secondary prize is a home makeover, valued at \$16,000, and the third prize is a trip to Paris, priced at \$14,000.

The single-level designer residence is a light-filled home, with views of the centrally-located pool from every hallway and room.

Another one of the home's key features is its expansive alfresco entertaining area,

its four bedrooms and the creative and unique furnishings throughout.

All funds raised go directly towards the At Home With Choices program, which builds modern houses enabling people with a disability to have more choice about where and with whom they live.

If you miss out on the main prize, there are also incentive prizes if you buy your tickets by the Early Bird cut-off on 21 October.

You can buy tickets through our website www.endeavourlotteries.com.au/Buy-Ticket, or via 1800 63 40 40.

2015 Area Committee elections

Endeavour Foundation has ten Area Committees made up of members who advocate for people with a disability in their community and give feedback to Endeavour Foundation. The 2015 elections have been completed and, as the number of nominations received did not exceed the number of positions open for election in each area, all candidates have been appointed, effective 14 August 2015, as follows.

Brisbane Metropolitan
Tony Beaven, Scott Ellis,
Graham Baker

Central Queensland
Janet Campbell,
John Leinster

Far North Queensland
Bernie Booker, Karl Scholl

Moreton-Sunshine Coast
Brian Stead, Wendy Veale

North Queensland
Kathryn Andrews

South East
Jan Carmen,
Bernie Scobie, Alan Porter

South West
Diana McKay, Dianne
Hedger, Elizabeth Flanagan

Sydney
Kathy Breen, Karen White

Victoria
No nominations were received

Wide Bay
Bevin Suter, John Shorten,
Brice Kaddatz, Rodney
Shultz, Frank Ekin

Congratulations to all Members appointed to serve on Endeavour Foundation's Area Committees.

If you would like more details regarding these results, please contact Company Secretary Deb Kerswill on (07) 5413 1516.

National Council

Elections for National Council office bearers took place at the National Council meeting held 30 June with the following results:

National Council Chairman
- Gerry Crotty

National Council Deputy Chairman - Peter Coleman

Turning dreams into reality

The Work for the Dole program, delivered by Community Solutions as part of *jobactive*, is proving a dream come true for keen fashionista, **Davina Toby**, who has long dreamt of a job in retail.

Providing jobseekers with opportunities to gain work experience with not-for-profit organisations and community projects, the program placed Davina at Endeavour Foundation's Retail Store in Rockhampton, where the young jobseeker gained the confidence and skills to make her goals a reality. "I've learnt I can do what I have a passion for, and it's not a dream anymore," Davina said.

"I merchandise the store, I dress all the dummies. I love the steamer, I ask the other staff here to leave the steaming for me.

"I work the front counter and till. I'm learning what it's like to work in a team and I really like the people I'm working with."

Endeavour Foundation Retail Store Manager, **Raelene Liddle**, said Davina shone in the role. "Davina has styled our shop perfectly. She has colour coded sections of the store and the mannequins are themed for events such as the races, the beach, summer and winter - all accessorised to match.

"She serves customers with confidence and the register has perfect balances each time," Raelene said.

Davina is one of three jobseekers to have secured a role in an Endeavour Foundation Retail Store through Community Solutions' Work for the Dole program.

"The impression the three Work for the Dole young people have made on us and the store is phenomenal," Raelene said.

"On behalf of myself and my long term volunteers, we feel very lucky to have been placed with three exceptional young people."

Through their involvement, the jobseekers engage with the program for six months to establish new skills, build self-esteem, increase motivation and prepare for paid employment. If paid employment is not secured, the jobseeker receives further assistance and case management support.

Community Solutions currently delivers the program at recycled clothing stores and local museums, and will soon commence an upgrade of enclosures and gardens at a zoo.



Kicking goals at Seven Hills

Mark Smith, a supported employee at Endeavour Foundation Industries' Seven Hills site, is 'kicking goals' both at work and on the NRL field.

While undertaking a Certificate III in Warehousing Duties, he also recently received his National Coaching Accreditation Scheme certificate as Club Coach (equivalent to Level 1) of an under 7's team in Doonside.

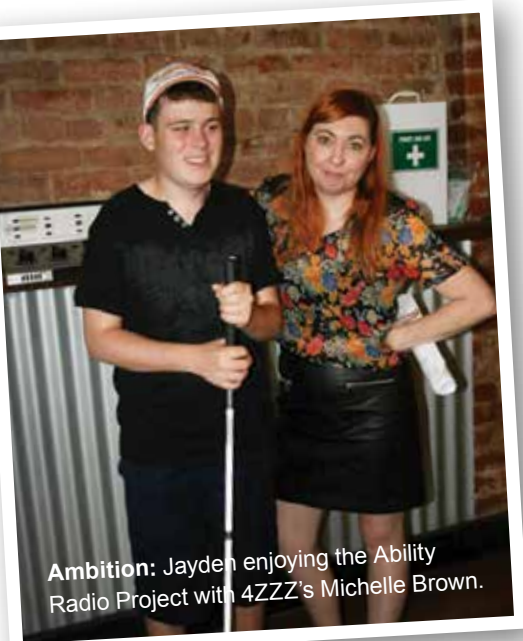
With two of his three sons in his team, they are all committed to a regime of training on Tuesdays and Thursdays and matches each Saturday.

"It's not about the winning, although our team has a good record - we've won 8 out of 13 games this season. The greatest satisfaction I get is seeing the expression on the kids' faces when they win a match.

"What I enjoy most about coaching is showing the team skills whilst training and them seeing them perform these on the field," he said.



Hot off the presses: Jaya Tindell, one of the participants in the Bundaberg LITE program, has been busy making front page news as part of a journalism project. The LITE program stands for Literacy, Information Technology and Education - both the name and the program were developed by participants, all of whom have previously completed the Latch-On@ program and wanted to continue to develop their skills.



Ambition: Jayden enjoying the Ability Radio Project with 4ZZZ's Michelle Brown.

big shout-out

from the Ability Radio Project!

Jayden Sturgess from the Windsor Learning and Lifestyle recently enjoyed a taste of the spotlight as he joined a group of people to participate in the Ability Radio Project.

Designed to facilitate social inclusion and skills development, the program also supports people with a disability and mental health issues to tell their stories in their own voice.

Jayden, who helped produce radio packages to be broadcast on Community Radio 4ZZZ 102.1fm in Brisbane, said that it had been a great experience.

"I got a lot out of the project, including developing interview skills, learning how to compose interview questions and making our own t-shirts."

Over the duration of the project, Jayden and the group learnt about what it means to produce a community radio program and how it is different from commercial radio, visited the 4ZZZ and ABC radio studios and got to grips with recording equipment.

"My favourite bits were things like making up a title for the show, just generally working with the people in my group and the opportunity to travel by myself to and from the radio station. And of course the morning tea and lunch that was provided!"

"I would love if in the future I could get paid employment as a radio presenter. This is Jayden Sturgess signing off!"

getting jobactive

Community Solutions began delivering *jobactive* services throughout regional Queensland on 1 July.

Formerly known as Job Services Australia (JSA), *jobactive* helps eligible jobseekers to find work and employers to meet their recruitment needs.

Assistance with job searching, resume writing and interview preparation, employment referrals and case management are all part of the tailored support delivered through the program.

The program also delivers opportunities for training that are specifically suited to the needs of local employers, and opportunities to gain work-like experience through Work for the Dole activities.

Learning by doing

Upon leaving school, **Chloe Kowald** set her sights on securing employment that would allow for on-the-job learning.

"I live out of home and need money, so was looking for something I could start right away and not have to worry about having to do anything to be qualified," she said.

Through the *jobactive* program, Chloe took up an administration role at Caloundra-based caravan sales company, Rolling Homes.

"I have learnt to write up and send away orders to both customers and manufacturers, I have learnt how to put

contracts into the computer and also how to do a few more computer and paperwork techniques," she said.

"The best part is that I'm always having fun and enjoying the work, with the help from anyone here if needed.

"It is a very relaxed and easy-going work place and sometimes even fun when jokes are made, but overall it is a great job to have as it will really give me that extra boost to push myself into a career."

With aspirations of working in interior design, Chloe is enjoying the opportunity to learn core skills.

"My job at Rolling Homes allows me to have skills in administration, which is a job you can take to any field of work, and that can really help me to go anywhere I would like to go."



Core Skills: Chloe Kowald is enjoying her new job with Rolling Homes.

Aboriginal and Torres Strait Islander readers are warned that this story contains images of a person who is deceased.



According to the Australian Bureau of Statistics, Aboriginal and Torres Strait Islander Australians are up to three times more likely to have a disability than non-Indigenous Australians.



Reconciliation in action



Endeavour Foundation has taken its first steps towards becoming more accessible to Aboriginal and Torres Strait Islander Australians with the launch of our first Reconciliation Action Plan (RAP) in NAIDOC Week.

The RAP was officially launched in the Central Queensland town of Bundaberg, with a celebration of Indigenous cultures through art and music.

Indigenous Elder Uncle **Mervyn Johnson** welcomed visitors to the traditional country of the Taribelang Bunda people, with the welcome song and dance *Gari Gynda Narmi*. CEO **David Barbagallo** said the RAP was the first step in the journey to better understanding and increasing our awareness of First Australian Peoples, and creating an organisation without barriers to the support services, employment and vocational training that we provide.

"This is especially relevant, when we are seeking advice and input to providing more effective services free of any language and cultural barriers that may exist in our organisation."

"As we develop our individual and organisational awareness, we will better understand the next steps that are required in our journey towards reconciliation," Mr Barbagallo said.

The launch also provided a chance to showcase the beautiful artwork jointly painted by Jaularoi artist **Susie Klein** and her aunt, Jaularoi and Kamilaroi woman **Nola McPherson**, who was supported by Endeavour Foundation in Roma until she recently passed away.

RAP Project Officer **Emma McIntosh** said the painting showed what could be achieved through inclusion and collaboration, and was a call to action for our organisation.

"The message stick – at front and centre of the artwork - communicates our intentions for reconciliation to people we support, their families and carers, our staff and all those who work with us," she said.

Susie Klein

A Jaularoi woman, Susie was born and raised on Mandandanji Traditional Lands in Roma. Susie has a passion for 'engaging community creatively' through her love of experiential expressive arts. Watch her video explaining the meaning of the Message Stick artwork on our YouTube channel.



Nola McPherson

Nola was the youngest of a large family and her sister Annie, describes her as "a try anything once kid". With a life-long love of animals, Nola was very happy with the addition of "Bella" the terrier, to her home in Roma and she enjoyed many years of friendship with her house-mates and others at Roma L&L.

Special thanks to Nola's family who have graciously given us permission to showcase her work and mention her name, image and words in relation to the artwork.

Originally from the Bunya Mountains region of Southern Queensland, *Gari Gynda Narmi* is now known and sung throughout Australia.

New additions - SkillsPlus and BRACE

Endeavour Foundation has welcomed a range of new services and locations to its footprint through amalgamation.

Established in 1984 and 1973 respectively, employment and training service providers SkillsPlus and BRACE joined Endeavour Foundation in July to enhance the range of offerings available to the people we support.

With operations throughout Victoria and a presence in Adelaide, SkillsPlus and BRACE specialise in the delivery of employment services including *jobactive* - formerly Job Services Australia (JSA) and Disability Employment Services (DES) as well as training, education, disability, and youth programs.

Through this amalgamation, Endeavour Foundation welcomes approximately 160 new team members providing support or training for some 10,000 individuals.

TORGAS welcomed

On 1 July 2015, Endeavour Foundation and TORGAS began operating as one to become a leading provider of employment, apprenticeship and traineeship support.

The amalgamation enables the further expansion of existing apprenticeship and traineeship services delivered throughout regional Queensland by Community Solutions and Acclaim.

Endeavour Foundation Chief Executive Officer **David Barbagallo** said: "Endeavour Foundation recognises the critical need to support employment opportunities including apprenticeships and traineeships for all people; particularly those in regional communities. We are very proud to welcome TORGAS.

Since its inception in 1984, TORGAS has supported more than 6,000 apprentices and trainees to complete their qualifications. Currently, the organisation services the Townsville and Outer North Brisbane regions.



Success: Student Mark Wooden with BRACE trainer Terri-Ann Ellen.

Moving forward

Mark Wooden, 33, has come a long way since completing a Certificate III in Health Services Assistance with training organisation, BRACE, in Melbourne. With renewed self-assurance he is charging ahead in his work - and life.

Mark credits course trainer **Terri-Ann Ellen** with giving him the support he needed throughout the course.

"I really enjoyed the people, trainer and students at BRACE," Mark said.

"We had lots of fun learning in class. Terri was very accommodating and helpful. She gave me lots of one-on-one assistance to help me with my studies. She also placed us in groups so that we all 'got' it," he said.

As Mark's skills grew, so did his confidence. After completing his qualification, he got his dream job with Monash Health, where he now works full time.

Working with industry greats

As a second year Diesel Fitting apprentice, Townsville's **Jake Eastwell** has had opportunities that many of his mates can only dream of.

In recognition of his outstanding efforts with host employer McCahill's Earthmoving and Supplies, Jake was one of two apprentices selected by TAFE North to work at the Castrol Townsville 400 in July.

"It was a great opportunity to boost my skillset and network with some industry greats," he said.

"It was a fantastic experience. We did panel beating, general maintenance and a lot of suspension and tyre work.

"I learnt how detailed you need to be when working on the utes. Everything we did had to be very precise; it really mattered that we got it right because that means the difference in coming in first place or third place."

"One of the most exciting moments was when one of our utes came in second. We all jumped around the concrete barrier and started cheering!"



Experience: Jake Eastwell was rewarded for his outstanding efforts as an apprentice by being given the opportunity to work at the Castrol Townsville 400.



Gala glamour: Tom Burlinson serenading guests at this year's 64th Anniversary Gala Ball.

New funding for early intervention

Vulnerable families on the Sunshine Coast will soon have access to a range of early intervention services and resources, following the announcement of new funding.

Community Solutions is one of 100 Australian organisations now funded to deliver early intervention and prevention services that address gaps in frontline support.

The Children and Parent Support Services funding is designed to improve children's development and wellbeing and support the capacity of people in a parenting role, through therapeutic support, parenting education skills, one-on-one case management and peer support groups.

While the primary focus will be on children aged 0 -12, the services may also extend to support young people up to the age of 18.

The framework will also provide for some support for grandparent families and the delivery of assistance to women and children in domestic violence safe houses.

News in brief

② Endeavour Foundation Warwick Support Group celebrated fifty years of support for people with a disability. At an event to mark the milestone, support group volunteers **Dawn Scrymgeour** and **Jenny Park** received life memberships for their dedication.

② Wallace Park Learning & Lifestyle has launched community art project, Good Vibrations. The project links local people with a disability and professional artists to produce multimedia artwork, thanks to a Noosa Council Regional Arts Development Fund grant.

② Endeavour Foundation's Wangaratta recycling centre has won new contracts with Benalla and Mansfield local councils. The new arrangements allow both councils to recycle more and cut the amount of waste going to landfill in regional Victoria.

② BRACE Education and Training has been recognised for their success in delivering quality training. They were named as finalists in the 'Small Training Provider of the Year' category of the 2015 Victorian Training Awards.

② The Endeavour Foundation Recycled Clothing store in Gordonvale celebrated its 40th anniversary with a 70s themed party. Staff and volunteers, some of whom have been with the store for more than 30 years, dressed in retro clothes and enjoyed a drive-by from The Vintage Car Club.

② Endeavour Foundation's Head Office is relocating to 33 Corporate Drive in Cannon Hill, Brisbane. The move consolidates all Head Office functions, to create efficiencies and ease of interaction for staff working in related disciplines. The relocation process is underway, with divisions moving progressively throughout August and September.

② Endeavour Foundation's Reedy Creek and Atherton Recycle Markets have celebrated their first anniversary. A joint venture with the City of Gold Coast, Reedy Creek Recycle Market has sold more than 400 tonnes of reusable goods since it began operating. Atherton Recycle Market recorded over 8,500 transactions in its first year of operations.

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Visit us on facebook to find out more:
facebook.com/endeavourfoundation

grow your own



Grass roots: Gardening enthusiasts get to grips with sustainable gardening practices.

Twenty gardening enthusiasts have learnt the fundamentals of sustainable gardening at the fourth in a series of free 'Grow Your Own' workshops in the Eastbank Edible Garden in Bokarina.

Green thumbs and novice gardeners have thoroughly enjoyed gaining the know-how to cultivate their own edible gardens.

Community Solutions' Service Leader **Tendai Dawkins** said the workshops aimed to promote healthy eating practices, physical activity and greater community connectedness.

"Essentially, the workshops aim to increase the knowledge and skills of community

members in relation to food production, meal planning and preparation," she said.

The Eastbank Edible Garden was established by Community Solutions as a purpose-built facility to encourage education, environmental appreciation and social interaction.

The garden, which incorporates a purpose-built education shelter, is accessed on a regular basis by students from Kawana State Primary School, as well as people who access Learning and Lifestyle and community volunteers.



Appreciated: (From left to right) **Joe Taaffe, Edward Burns, Mareeba Shire Mayor Tom Gilmore, and Shannon Procter** pictured at Endeavour Foundation in Mareeba. The hard-working trio were presented with appreciation certificates in recognition of their great volunteer efforts over the last four years, which have seen them become an integral part of preparations for the Kuranda Anzac Day ceremony.

Teams cross the finish line

QLD Great Endeavour rally 2015



1



2



3

Sixty-nine Great Endeavour Rally™ teams – joined by six people supported by Endeavour Foundation – have overcome thick layers of dust in drought-ravaged western Queensland, tough terrain, and car breakdowns, to complete their outback trek.

The adventure seekers – dressed in loud costumes and travelling in a colourful cavalcade of cars – set out from Redcliffe, travelling on dusty stretches of road in western Queensland, through central Queensland and further north to Airlie Beach, before crossing the finish line in Rockhampton.

“This year’s rally has been the best. Sometimes we go on tracks that haven’t seen humans for years, it’s unreal, as it’s getting out to the middle of nowhere and driving through where most people think you can’t drive,” The Goodies’ rally driver *Keith Gooderham* said.

The 2015 rally’s fundraising total currently sits at more than \$430,000. All of the money raised will directly benefit more than 300 people with a disability.

The 2016 Great Endeavour Rally™ will be a once-in-a-lifetime opportunity, as drivers set out from Ipswich and drive all the way to Uluru!

You can register and find out more about next year’s event, by visiting this website <https://great.endeavour.com.au/>.



Ready for your next adventure?

The NSW Great Endeavour Rally™ Coast & Country Adventure is set to kick off on 25 October, leaving from Coffs Harbour. Travel through magnificent Mid Coast and New England country, before finishing up at Port Macquarie on 30 October. Register to raise dust and dollars for people with a disability at <https://great.endeavour.com.au>.

Ben fulfils his Great Endeavour Rally dream

For 25 year old *Ben Ketley* from Endeavour Foundation in Redcliffe, the chance to go on this year's Great Endeavour Rally had long been top of his bucket list.

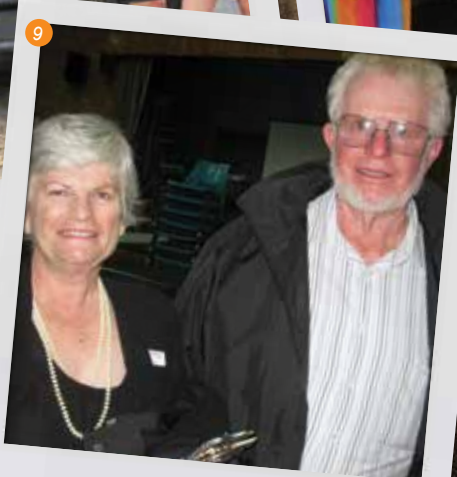
Ben immersed himself in the experience, taking in all that the outback had to offer.

"Some bits were really rough and you were bouncing that far off your seat. In Bell it was -4 degrees, so I didn't get a good night's sleep that night. I got to see some beautiful countryside, like cows roaming around, horses, emus, so yes, it was really good."

He also loved the dress up nights. "Everyone looked amazing on those nights, the 80s and western nights, they really went out of their way - a couple of them dressed up as aliens, so that was funny."

A special moment for Ben was also catching up with his brother at Airlie Beach. He packed many experiences in his eight-day trek and formed many new friendships.

"We knew that if he went on the rally that he'd make friends. It doesn't matter where he goes or what he does, he makes friends, and I don't think anyone could help but like him," added Ben's Dad, Jim Ketley.



1. Across the line at last in Rockhampton.
2. Some of the 'Be Civil' teammates *Scott Bilby* (left), *Dan Nouwens* (centre) and *Paul Conquest*.
3. *Keith Gooderham* (left) and *Eddie Gooderham* (right) on their 'The Goodies' bike.
4. Joining this year's rally was a special experience for *Ben Ketley*.
5. Ben (centre) with his parents at the special Great Endeavour Rally dinner on Saturday night.
6. The Wreckreator team happy to have crossed the Great Endeavour Rally finish line.
7. The Happy Hippies relax after their rally adventure.
8. The Bogans team excited to have crossed the finish line in Rockhampton.
9. *Ann Green* and *Jock McLurcan* of team Three Moon Express enjoy the rally awards night in Rockhampton.
10. The Happy Hippies on the road between Airlie Beach and Middlemount.

Emergency Contacts

Emergency support

Commonwealth Respite & Carelink Centres

1800 052 222 (24 hours)

Pre-register by phone to gain easier access to support

State Government
Disability Services:

Queensland

13 74 68

133 677 – TTY (hearing impaired)

NSW Metro North

(02) 9407 1855

Victoria

1800 783 783

Child Safety Services:

Queensland

1800 177 135 (24 hours)

New South Wales

132 111 (24 hours)

Victoria

131 278 (24 hours)

If you believe a child is in imminent danger, please contact the police on 000

Other useful contacts

Health Direct – health and hospital information

1800 022 222

Poisons Information Line

13 11 26

Ambulance, Fire, Police
– life threatening emergencies

000 – landline

106 – TTY (hearing impaired)

112 – mobile

Alcohol and Drug
Information Services

1800 422 599

Other useful contacts

Endeavour Foundation

Disability Services

1800 ENDEAVOUR (1800 363 328)

In Queensland, short-term, one off disability support is also available to eligible people through the following local contacts:

Central Qld

Suncare Community Services

(Wide Bay): (07) 4151 6400

Endeavour Foundation: 1800 363 328

Central Highlands & Western Queensland

Family Support Association

(Emerald): (07) 4987 7933

Gladstone Community Linking Agency:

(07) 4972 8855

South West Qld

ALARA (Ipswich): (07) 3817 0600

Breakaway Toowoomba: (07) 4639 5100

Brisbane

FSG Australia: (07) 3274 3655

North Qld

Endeavour Foundation: 1800 363 328

Far North Qld

ARC: (07) 4046 3600

North Coast

Suncare Community Services: 1800 052 222

South East Qld

FSG Australia: (07) 5501 2400

Ability Care: (07) 3800 4577

If you have any questions
please call 1800 800 585

my view

Renee McPherson

I access support at the Post School Service (PSS) in Innisfail. I wanted to do something in the community to help people and thought I would see if Warrina Innisfail (aged care) would like me to volunteer there.

I contacted Warrina with some help from my support worker to see what was involved in becoming a volunteer. At the meeting I told them that I would like to “make cups of tea for people and help them”. After a tour of the building I was quite excited and asked “when can I start”.

I now volunteer every Tuesday from 9.30am to 11.30am. I help hand out the singing books and give out the cake and biscuits at morning tea. I am very proud of what I do and like to chat with both staff and residents at Warrina. I like seeing the residents smile when I get there and start chatting with them.

I currently attend my volunteer work with staff support during PSS time but would like to one day start attending in my own time, independently.



Keep in touch with us at
[facebook.com/endeavourfoundation](https://www.facebook.com/endeavourfoundation)



Find us on twitter
[@endeavourf](https://twitter.com/endeavourf)

Commitment to listen

Endeavour Foundation welcomes feedback and is committed to ensuring people with a disability live lives free from abuse, neglect and exploitation. If you have concerns about any person receiving services and supports, or have a complaint about any aspect of service provided, please contact the Complaints & Incident Management Unit (CIMU) on 1300 730 334 or at complaints@endeavour.com.au

Every donation provides an opportunity for people with a disability

(All donations over \$2.00 are tax deductible.)

ENDEAVOUR

FOUNDATION

Opportunities for people with a disability

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Address _____

Postcode _____

Phone _____ Email _____

I prefer to be contacted by: ☐ email ☐ telephone ☐ text message ☐ mail Donation Type: ☐ single donation ☐ monthly donation

Donation Amount: I would like to donate (circle one): \$100 \$40 \$80 \$200 \$500 \$1000 other _____

Payment Details: Please find enclosed my: ☐ cheque ☐ money order

or Please charge my credit card for the above amount: ☐ Visa ☐ MasterCard ☐ American Express

Expiry: _____ / _____ Cardholder Name: _____ Cardholder Signature: _____

Card Number:

*CCV is required: You can usually find the CCV on the back of your card. _____

*Why is CCV important? To protect your personal information – your donation will be processed via a secure server which requires your CCV.

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PO Box 3554, Tingalpa DC QLD 4173.

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