

How we take care of a complaint



Tell us

If you have a problem and it makes you sad.

We want you to tell us.

You can

1. speak to a staff member
2. phone 1300 730 334
3. email feedback@endeavour.com.au
4. visit endeavour.com.au/feedback



We are listening

You are important.

Your problems are important.

We want to listen to your problems.

We may need to ask you some questions.



We will act

We will tell you how long it will take to fix your problem.

We will try and fix your problem quickly.

If your problem is serious, we will contact the police to help.

When your problem is fixed, we will check if you are happy again.

If you do not want to tell Endeavour Foundation you can contact the NDIS Commission on 1800 035 544.